



# HEDIS Diabetic Retinal Exam (DRE) Screening

## Screening Preparation Guide

Administered by



(877) 991-9998



# iCare Health Solutions

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iCare Health Solutions partners with health plans to assist with closing HEDIS Diabetic Retinopathy Exam (DRE) care gaps.

We provide:

- DRE screenings to detect diabetic retinopathy in diabetic patients which meets the NCQA qualifications in closing the HEDIS DRE care gap.
- Medical interpretation services to PCP's who choose to have their patients screened by an iCare Retinal Imaging Technician, or want to use their own FDA approved non-mydratiac retinal camera.
- Patient reporting stating the outcomes of the DRE screening.



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If left untreated, diabetic retinopathy can cause vision loss in diabetic patients.

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# About Our Program

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- The DRE screening is not a substitute for a vision exam performed by an eye care provider.
- The DRE screening does not include acuity or refractive diagnostics for corrective prescriptions for eyewear.
- DRE screenings are provided at no cost to your eligible diabetic patients.
- The DRE screening does not impact the patient's yearly vision benefits.
- All screening results will be shared with your office within five business days.

If signs of diabetic retinopathy are detected, it is the responsibility of the patient's primary care physician (PCP) to refer the patient to the appropriate eye care provider for additional care.



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Diabetes is the leading cause of severe vision loss in Americans between the ages of 20 and 64.

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# Roles, Responsibilities & Timeline



Timeline	iCare Health Solutions' Role	Your Role
10 to 15 business days prior to screening date.	Schedule screening date(s) and time(s) with your office.	Provide the necessary contact and location information for your practice or facility.
10-15 business days prior to screening date	Provide: <ul style="list-style-type: none"> <li>• The non-compliant list of diabetic patients who require a DRE.</li> <li>• An appointment scheduling guide.</li> <li>• The minimum number of patients that must be scheduled.</li> <li>• A scheduling template to record scheduled appointments.</li> </ul>	
9-14 business days prior to screening date		Call patients to schedule appointments.  *Review the iCare Health Solutions' Scheduling Guide for guidelines.
7 to 10 business days prior to screening date.		Return the completed scheduling template with all requested patient information.
3 to 5 business days prior to screening date.	Confirm eligibility of all patients who have been scheduled.	
3-5 business days prior to screening date.	Provide confirmed list of scheduled patients to your office.	
2 business days prior screening date		Call patients to confirm scheduled appointments.

# 2020 DRE Screening Eligibility

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To be eligible for a 2021 DRE screening, the patient must:

- Have a diagnosis of diabetes.
- Be a member of an iCare contracted health plan.
- Not have had an eye exam or screening within the current or previous calendar year.
- Not have had a previous diagnosis of diabetic retinopathy.

## **If a patient had an eye exam or DRE screening in 2020**

- The patient may still be non-compliant for 2021
- For these patients, the PCP must use the appropriate medical information as a reference in order to submit encounter data that closes the DRE care gap. This can be done as early as January 1st of the 2021.

# Exam Room Requirements

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## Exam Room Requirements:

- An interior exam room, which can be made completely dark
- An upright chair for the patient's use
- A rolling stool for the Retinal Imaging Technician
- A counter
- Access to three electrical outlets.
- Internet access\*

\*We realize some offices choose to block Wi-Fi in their clinic. However, if possible, access to the internet facilitates the uploading of the patient images captured, which in turn minimizes the amount of time before a diagnosis can be rendered.



# Questions?

Contact Your  
HEDIS Coordinator

(877) 991-9998



[myicarehealth.com](http://myicarehealth.com)