

HEDIS Diabetic Retinal Screening

Administered by iCare Health Solutions

Designed for HEDIS Non-Compliant Patients



 **iCare**
HEALTH SOLUTIONS

HEDIS DIABETIC RETINAL SCREENING

PROGRAM INFORMATION

iCare Health Solutions has partnered with several Medicare Advantage Health Plans to assist closing HEDIS DRE gaps. We provide diabetic retinal screenings to detect diabetic retinopathy for diabetic patients. We also provide medical interpretation services to PCP's who choose to screen their own patients with Retinal Photography. It is important to note that if diabetic retinopathy is left untreated, there is a risk of vision loss for your diabetic patients.

Program Details:

- Diabetic Retinal Screenings are provided at no cost to your members by the Health Plan. It will not exhaust the member's yearly vision benefit, and is accepted by NCQA as a qualified vision HEDIS measure.
- Diabetic Retinal Screening is NOT a comprehensive dilated eye exam, nor is it a substitute for an in-person visit to an eye care physician.
- All screening results will be shared with your office within 3 business days, and if signs of diabetic retinopathy are detected, it is the PCP's full responsibility to refer the patient to an Ophthalmologist or Optometrist for further examination or treatments.

Who is Eligible for a HEDIS Screening in 2018?

- Patient must be a Diabetic
- Patient must be a member of a contracted Healthcare Partner
- Patient has NOT had eye exam or screening in current calendar year or previous year. (Last eye exam must be 2016 or before.)
- Patient has NOT had a previous diagnosis of Diabetic Retinopathy

Please note: If a patient had an eye exam or HEDIS Screening in 2017, this patient is not eligible for a HEDIS screening in the current year. However, their name will appear on the 2017 Gap List and the Gap must still be closed.

To close the gap, the PCP should obtain a copy of the medical report from the 2017 eye exam and file with the appropriate code. This can be done as soon as January 1st of the new year.



iCare Health Solutions – Steps to a successful Screening

- PCP must provide all necessary contact and location information for your practice.
- Patients are to be scheduled strictly from the GAP list provided by your ICHS Specialist, and no other source.
- Your HEDIS Specialist will provide a patient information sheet. Please use this as a guide when scheduling your patients, so they will know what to expect from the screening.
- Your HEDIS Specialist will provide information, specific to your practice, about the minimum number of patients required for a screening.
- Your HEDIS Specialist will provide a Scheduling Template.
- PCP must provide the completed schedule, on the template provided, one week prior to screening event to allow adequate time for iCare Health Solutions to confirm eligibility and prepare for the exams. Your HEDIS Specialist will return a confirmed list to your office three days before the screening. Please confirm all patients within 48 hours of the screening event.
- The ICHS technician will require an interior exam room, which can be made completely dark for the screenings. Also, please provide a patient chair, a rolling stool, a counter and electricity.
- We realize some offices choose to block Wi-Fi in their clinic. However, our technician will have a wireless hotspot and must have access to internet. Please provide an area where this will be possible.