

## We're Warning Members About COVID-19 Scams

COVID-19 isn't the only coronavirus threat to people right now. We're encouraging members to be alert for possible scams related to COVID-19.

The current scam is to contact Floridians offering access to coronavirus testing or supplies in order to gain access to sensitive information such as their member ID, Medicaid or Medicare numbers. Some scammers call or even show up on the doorstep offering coronavirus tests or supplies.

Members who unwittingly share their identification numbers could find their information compromised and used for fraudulent schemes. That could result in charges to the member. It's important that members keep their ID card secure and watch for unexplained or unauthorized charges on their Explanation of Benefits statements.

Social media scams include bogus ads for COVID-19 vaccinations, testing, treatment and supplies. They also include phishing emails that include coronavirus or COVID-19 in the subject line. It's important not to open these ads or emails as they may include malware.

As part of our messaging, we're reminding members they should reach out to their doctor or other trusted health care provider to assess their condition and approve requests for COVID-19 testing.