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## Updates to Availity Gateway Improve Processing Experience

### *Changes Effective September 15, 2018*

Updates to the Availity<sup>®1</sup> Gateway effective with the September 15 release will decrease claim holds and allow for a more seamless processing experience.

Currently, when we receive incomplete/inaccurate data, delays in processing time may result as we attempt to gather the correct data through inefficient administrative activity (i.e., sending letters, denial Explanation of Benefits, etc.). These latest updates allow you and your trading partners to identify and resolve data issues *before* the claim enters our system.

If you are already including the data below in your claims, these changes may be transparent. If a claim does not pass the edits, you will receive a message on your Electronic Batch Report (EBR) with details on steps to take to correctly submit the claim. **Prior to the September 15 release, you and/or your trading partner may want to validate the below information is included on your electronic claims submissions.**

1. uCAT edit message: “The cataract procedure billed requires a laterality modifier, please add the appropriate modifier and resubmit.”
  - This edit applies to professional claims
  - This edit will hit if cataract procedure codes 66982, 66983 or 66984 are billed without one of the following modifiers: RT, LT or 50
  - Check loop/segment 2400 SV101-3 through SV101-6
  - Rebill the claim electronically with the correct laterality modifier (RT, LT or 50)
2. uAMB edit message: “The ambulance procedure billed with a GM modifier must include an Ambulance Patient Count segment, 2400 QTY.”
  - This edit applies to professional claims
  - This edit will hit if the claim contains modifier GM and lacks 2400 QTY, Ambulance Patient Count segment (QTY01=PT)
  - Check loop/segment 2400 SV101-3 through SV101-6 and/or 2400 QTY
  - If more than one patient was not transported, rebill the claim electronically without the GM modifier

If you are unable to remediate by using your EBR report, contact Availity at 800-282-4548.

<sup>1</sup> Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity's website at [availity.com](http://availity.com).