

Attn: Medicare Advantage Providers
Key Dates to Ensure 2019 Care Gap Closures are Recognized

As the end of 2019 quickly approaches and you work hard to ensure your Medicare Advantage patients', our members', care gaps are closed, we'd like to share some important dates with you – dates that will affect your ability to ensure your patients' 2019 Medicare Stars care gaps are documented as closed.

To ensure all care gaps are closed for measurement year 2019, please make sure you are current with your claim submissions. And please continue to submit your claims following your normal workflow. There will not be any planned interruptions in this process. We will continue to accept and process claims data for the 2019 Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) measurement year through the timeframe allowed by the National Committee for Quality Assurance (NCQA) which is approximately through March/April 2020.

Important dates for *non-claim based* information are provided below:

Final Deadline	Description
January 15, 2020	Last date we will accept medical records for data entry to close gaps.
January 24, 2020	Last date to submit Clinical Quality Validation Forms in Availability.
December 31, 2019 (this date may vary depending on the HEDIS measure)	Date by which services must be rendered for the 2019 measurement year
December 31, 2019	Results of lab specimens collected in 2019 must be read and recorded by the lab by this date to be included in the 2019 measurement year.

Thank you for all your efforts to ensure our members received the best health care possible in 2019.

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