

Important Information About Quest FIT Kit Lab Results for Select Medicare Advantage Members

Quest Diagnostics, on behalf of Florida Blue, has recently mailed FIT (fecal immunochemical test) kits to our BlueMedicareSM Medicare Advantage members who did not have a current colorectal cancer screening on record. You may have patients that receive and complete a FIT kit. If so, Quest will return results to you via the Fax number we have on file for your office.

Please direct any questions about your patients' FIT kit test results* to:

Quest Diagnostics Enterprise Accounts Client Services
866-226-8046
Monday – Friday, 8 a.m. – 8 p.m. ET

Important Quest FIT Kit Information:

- All FIT kit lab orders for Florida Blue Medicare Advantage members have been processed under the following Quest account number:
#97569029 for “FL Blue CRC Program 2019”
- Please have your patient's first name, last name and date of birth available.
- Please confirm with the Quest representative that you are either the patient's primary care physician and/or you are treating the patient. For this Quest FIT kit mail program, the ordering physician is [Dr. Kathleen Cullen, a Quest Provider].
- The Quest representative can confirm whether the patient's result was sent electronically to your local Quest account or if the result was faxed. Quest can re-fax result.
- If the patient has not completed and returned the FIT kit, the Quest representative will have no record of this patient in their system.

We hope this information is helpful to you. If you have any additional questions concerning this program, please email your inquiry to bluemedicareprovquestions@floridablue.com.

*Results are sent to the members' attributed PCP based on Florida Blue's records available at the time of the mailing.

Florida Blue is a PPO, RPPO and Rx (PDP) plan with a Medicare contract. Florida Blue Medicare is an HMO plan with a Medicare contract. Enrollment in Florida Blue or Florida Blue Medicare depends on contract renewal. Health coverage is offered by Blue Cross and Blue Shield of Florida, Inc., DBA Florida Blue. HMO coverage is offered by Florida Blue Medicare, Inc., DBA Florida Blue Medicare. These companies are affiliates of Blue Cross and Blue Shield of Florida, Inc., and are Independent Licensees of the Blue Cross and Blue Shield Association.