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## Remember to Use In-Network Specialty Pharmacies New Drug Coupon Process Starts Jan. 1

We encourage our members to use drug manufacturers' coupons to help reduce their out-of-pocket expense. Starting Jan. 1, 2021, the value of the coupon will no longer apply to the member's annual deductible or out-of-pocket maximum. This change aligns with the member's contract. This change has been shared with our members who use drug coupons.

### Remember to Use In-Network Specialty Pharmacies

To help you meet the needs of your patients who take specialty medications, our members have the choice of two preferred in-network specialty pharmacies:

- **CVS/Caremark Specialty** for specialty drugs covered under a member's pharmacy and/or *medical benefit*
- **Accredo** for specialty drugs covered under a member's *pharmacy benefit* (starting Jan. 1, 2021)

Both pharmacies are committed to delivering services that can help save you time and assist with any benefit information you may need to help your patients. In addition, both can:

- Help you understand the benefits of the drugs and the conditions they treat
- Verify patient benefits and coordinate prior authorizations, if required
- Counsel your patients on the importance of medication adherence and refills
- Notify your office of any important developments you need to know

Remember to use our in-network specialty pharmacies to keep out-of-pocket costs as low as possible for your Florida Blue patients who use specialty medications.

- CVS Specialty will fill specialty prescriptions under a member's *pharmacy and/or medical benefit* and deliver them to your office or patient's home.
- Accredo will fill specialty prescriptions under the member's *pharmacy benefit* and deliver them to your patient's home.

### Getting Started is Easy!

- Complete and fax a specialty drug enrollment form to CVS/Caremark Specialty or Accredo at the fax number on the form.
- You can find the forms on [floridablue.com/providers](https://floridablue.com/providers). select [Tools & Resources](#) and then [Forms](#).
- Fax the prescription for the specialty medication along with the completed enrollment form and a copy of the member's ID card.

### Helpful Tips

- Send prescriptions to **only** one pharmacy.
- If you use CoverMyMeds, be sure to include which specialty pharmacy you used to submit the prescription.
- CVS Specialty is our preferred hemophilia specialty pharmacy.

We have included a list of specialty pharmacies with contact information on the following page. Florida Blue is an Independent Licensee of the Blue Cross and Blue Shield Association.

## Specialty Pharmacies with Contact Information

Preferred In-Network Specialty Pharmacy	Contact Information	Website
<b>CVS/Caremark Specialty</b> Service specialty drugs under Pharmacy and Medical Benefit, includes hemophilia services	Phone: 866-278-5108 Fax: 800-323-2445	<a href="#">CVS Specialty Website</a>
<b>Accredo</b> (starting Jan. 1, 2021) Service specialty drugs under Pharmacy Benefit	Phone: 866-759-1557 Fax: 888-302-1028	<a href="#">Accredo Website</a>
Other In-Network Specialty Pharmacies	Contact Information	Website
<b>Kroger Specialty Pharmacy</b> Service specialty drugs on the Pharmacy Benefit	Phone: 855-274-1694 Fax: 855-819-6922	<a href="#">Kroger Specialty Website</a>
<b>Rx to Go Pharmacy</b> Service chemotherapy drugs on Pharmacy Benefit	Phone: 239-275-5357 Fax: 239-278-4691	<a href="#">Rx To Go Website</a>
<b>Hemophilia of Georgia Pharmacy</b> Service hemophilia drugs on Pharmacy Benefit	Phone: 770-518-8272 Fax: 770-518-3310	<a href="#">Hemophilia of Georgia Website</a>
<b>Tampa General Hospital Pharmacy</b> Service specialty drugs on the Pharmacy Benefit	Phone: 813-844-7688 Fax: 813-844-7242	<a href="#">Tampa General Hospital Pharmacy Website</a>

For details about our pharmacy programs, please refer to the [Manual for Physicians and Providers](#) on [floridablue.com](http://floridablue.com); select *Providers* (top of the page), and then *Tools & Resources*.