



September 9, 2019

## SPECIAL ALERT

### Updated Information Regarding Hurricane Dorian

Normal business practices have resumed for referrals and prior authorizations for our **commercial members** effective Friday, September 6, 2019. Relaxed referral and prior authorization exceptions remain in place for **Medicare Advantage** patients for the time period of August 28 through October 27, 2019. The refill too-early waiver remains in effect for commercial and Medicare Advantage members that may have been impacted by Hurricane Dorian. [Learn more>>](#)