



September 26, 2019

HEALTH CARE PLANS

Open Enrollment Is Here

It's time for open enrollment when individuals purchasing their own health insurance can enroll in a health plan for the upcoming year. Here's information to help you help your patients who may ask about finding coverage for themselves or family members. [Learn more>>](#)

MEDICARE STARS

Medicare Advantage Members Receive Personalized Health Checklist

We are mailing a personalized health checklist to our BlueMedicareSM Medicare Advantage plan members in early October reminding them about important needed screenings and other care, and the rewards they can earn for completing the care. [Learn more>>](#)

Important Quest FIT Kit Lab Results Information for Medicare Advantage Members

Quest Diagnostics, on our behalf, recently mailed fecal immunochemical test (FIT) kits to our BlueMedicare Medicare Advantage members who do not have a current colorectal cancer screening on record. If your patients complete a kit, you'll receive the results. Important information about this activity is included in a provider bulletin. [Learn more>>](#)

PHARMACY

Natpara Recalled by Manufacturer

The manufacturer of Natpara has recalled the drug used to treat adults with chronic hypoparathyroidism. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

2020 HEDIS Documentation and Coding Guides Now Available

You can now refer to our new 2020 HEDIS^{®1} Documentation and Coding Guides for [Adults](#), [Pediatrics](#) and [Behavioral Health](#). Our Quality / HEDIS / CAHPS webpage includes HEDIS measures and reference materials

to help you. [Learn more>>](#)

SELF-SERVICE TOOLS

Availity Gateway Updates Improve Processing Experience

Updates to the Availity^{®2} Gateway, effective with the September 21 release, decrease claim holds and allow for a more seamless processing experience. [Learn more>>](#)

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

² Availity LLC is a multi-payer joint venture company. To register or for more information, visit availity.com.