

Help is just a phone call away

through our Florida Blue Centers.

 **877-352-5830**



Your health and the health of the communities we serve is our absolute top priority. And as we all adjust our lives in these rapidly changing times, please know our team is prepared to continue serving you.

While we've transitioned our Florida Blue Centers to virtual support and services, our locally based team is just a phone call away. **Ask us anything!**

- We can help with questions about COVID-19, testing site locations, community resources, navigating the health care system, finding virtual care options and other concerns.
- Our nurses are also reaching out to members with health concerns to make sure they're feeling OK and getting the care they need. Feel free to call us if we can help you in any way.
- We're also available to help fill gaps, whether you're a member or not, with finding food, utility and rent assistance, and many other types of relief programs. Let us help connect you to valuable community services and solutions right in your neighborhood.

Always feel free to call us with any questions related to your health and well-being, your care options or anything that you need help with. You can count on us now and when things get back to normal.

Need help finding a new or different Florida Blue health plan?

Coronavirus (COVID-19) has disrupted every part of our lives. For some, this includes losing a job or taking a cut in pay. We have options for you, and we're ready to help. Plus, we can find out if you qualify for financial assistance to help pay your premium (also called a subsidy).

If you'd like to explore our Affordable Care Act plans, just call and we'll connect you to one of our agents who will work with you to help find a plan that best meets your needs.

Please call **877-352-5830** to be automatically routed to your local Florida Blue Center team.

We're here for you Monday through Friday, 9 a.m. to 7 p.m., and Saturday 9 a.m. to 4 p.m.

Florida Blue 
In the pursuit of health®

floridablue.com/centers

#BetterHealthStartsHere

Nurse employees provide decision support services only and do not provide medical care or advice. We comply with applicable Federal civil rights laws and do not discriminate. You may access the Nondiscrimination and Accessibility notice at floridablue.com/ndnotice.

Florida Blue is an Independent Licensee of the Blue Cross and Blue Shield Association.

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