

Quality & Efficiency Reporting Portal in Availity May Updates

To improve our providers' experience and access to important information regarding your Florida Blue patients, we are pleased to share some key changes in the Quality and Efficiency Reporting Portal (QERP) located in Availity^{®1}. QERP offers important quality and financial insights into your patient populations. There are two major enhancements and two new capabilities that we are bringing you.

New Capabilities

BlueCard & Alliance Membership Information

If you have a commercial value-based agreement you will now find information about BlueCard and Alliance membership in the QERP tool. Adding this information gives insights into more of your patient population.

Premium Payment Indicator for Affordable Care Act (ACA) Plan Members

When you navigate to the member roster, you will now see a new premium status field that pertains only to our members whose plans were purchased on the Marketplace. The status is updated daily and illustrates whether a member is up to date in their premium payment.

Enhancements

Landing Page

- A new member search feature, located at the top of the landing page, allows you to search by member name. Selecting the member will then direct you to the member's scorecard.
- You can now view our members by line of business, by selecting the tab for the line of business you wish to view.
- Available reports have been reorganized, by type, on the left hand side of the screen.
- Provider groups will no longer see grayed out tabs, only tabs for which data is available will be shown.
- A refresh date has been added to ER/IP Census capability

Quality Scorecards

The dates on the Medicare Advantage Scorecards and associated reports have been updated to reflect the dates of the data used to calculate the scores and gaps. As a reminder, we update quality information weekly and provide the refreshed data in QERP monthly.

How to Access QERP

Availity > My Payer Spaces > Florida Blue icon > Resources tab > Florida Blue PASSPORT Portal > Select your organization > Select Quality & Efficiency Reporting (QERP). *Don't forget to review important News & Announcements while you are there.*

¹ Availity LLC is a joint venture, multi-payer company. Visit Availity.com for more information or to register.