

Coding Opportunities in ProviderVista Why Documenting Your Patients' Conditions Matters!

We've added a new feature in ProviderVista called *Coding Opportunities*. A coding opportunity is a **condition** or **pharmacy use** for a patient that is *suspected* or has been *dropped* based on an analysis of claims and other supplemental data sources.

A *dropped condition* coding opportunity is a condition or diagnosis that was previously documented through a claim or other supplemental data source, but has not been validated in the current calendar year. A *suspected condition* is when certain supplemental data sources indicate the patient may have a particular condition, but that condition has not been captured in a claim or medical record documentation. Most coding opportunities can be addressed by submitting diagnosis codes.

The Importance of Coding Opportunities

With these coding insights, you can review documentation to ensure it thoroughly captures the health status of your patients. This is valuable for several reasons:

- Identifying and capturing all diagnoses of your patients brings awareness to the clinical issues involved in their disease processes. It can also assist in identifying patients who may benefit from our Care Management programs.
- A diagnosis code is often tied to a chronic condition which helps to accurately assign a probable cost to treat the patient. You typically expend more resources when treating patients with chronic conditions.
- Managing your patients' chronic conditions may improve their health, potentially resulting in lower premiums and/or out-of-pocket costs for them.

For questions about this new *Coding Opportunities* feature or how to use the tool, our coding educators are here to help you. Please email them at CRaprovidereducationteam@floridablue.com.

Getting the Most out of ProviderVista

As a reminder, ProviderVista is located in the Florida Blue Payer Space on availability.com. Your practice administrator for Availity^{®1} can grant access to the portal by checking the ProviderVista box in the user profile. Once access is granted by the Availity administrator, sign in to Availity with your existing username and password to get started. For the best experience and performance of ProviderVista, we recommend using Google Chrome.

Training materials on how to use the different features within ProviderVista, including the *Coding Opportunities* feature, are located on the Florida Blue Learning Center located within the Florida Blue Payer Space on availability.com.

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit availability.com.
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