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Blue Cross and Blue Shield Association

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PPO Rosters Now Available in the New Provider Portal

Your PPO patient rosters are now available in our **new** provider portal located in the Florida Blue Payer Space on [availity.com](https://www.availity.com). This portal is where you manage your commercial and Medicare Advantage patients within each distinct platform: **ProviderVista** for Florida Blue commercial patients and **Florida Blue Medicare provider platform** for Florida Blue Medicare Advantage patients.

More Current PPO Patient Rosters

Patients are not required to select a primary care physician (PCP) with PPOs and this makes it hard to immediately know who a patient's PCP is. PPO provider-patient attribution is determined through claims data. Our previous attribution model used older claims information. This meant PCP assignment did not always reflect the patient's latest PCP choice.

With our new platforms, attribution is determined on more recent claims information, resulting in more timely and accurate PPO patient rosters. Having up-to-date PPO rosters will help you gain insights into your patients' health care needs.

In the past, you've relied on the Quality and Efficiency Reporting Portal (QERP) for your PPO rosters. Moving forward, you can find your PPO patient rosters in their respective platform within the new provider portal.

More Functions Coming Soon!

We will continue adding features to the new provider portal in the coming months, including the ability to provisionally close certain care gaps from directly inside the new provider portal. Stay tuned! More exciting features are on their way.

Additional Resources:

- **Access to the new provider portal and dual platforms** is in the Florida Blue Payer Space on [availity.com](https://www.availity.com). We recommend using Google Chrome for the best results. Your practice administrator for Availity^{®1} can grant access to the portal by checking the Provider Portal role in your user profile. Once access is granted by the Availity administrator, sign in to Availity with your existing user name and password to get started.
- **Training materials** are located on the Florida Blue Learning Center located within the Florida Blue Payer Space on [availity.com](https://www.availity.com).
- **ProviderVista platform** information is available [here>>](#).
- **Florida Blue Medicare provider platform** information is available [here>>](#).

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit [availity.com](https://www.availity.com).

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