

## Provider Manual Updates

Florida Blue has completed multiple updates to the [Manual for Physicians and Providers](#) for the first quarter of 2018.

**Physicians and Providers:** please be sure to review the section added to the *Provider Rights and Responsibilities* section. New information has been added about requirements for assisting patients whose primary language is other than English. Information about the Affordable Care Act (ACA) Nondiscrimination Rules (Section 1557) is found on page 128.

Other changes for Q1 2018 are:

Section	Change or Update
Ancillary Common Fee Schedule	Ambulatory Surgery Center Durable Medical Equipment Independent Clinical Laboratory Independent Diagnostic Testing Center Rehabilitative Therapy
Self-Service Tools	Blue Express Alpha Entry
Physician and Provider Manual	Physician Responsibility pertaining to ACA non-discrimination; Section 1557
Utilization Management	Florida Blue NIA UM Review Matrix Medicare Members IPM and Musculoskeletal Matrix Florida Blue Musculoskeletal Matrix
Network Status Table	Otolaryngology, Laryngology and Rhinology closed for South Florida Urgent Care Centers closed in additional counties
Standing Authorizations	Radiology Diagnostic Imaging and Radiology Ultrasound coding changes
Medical Pharmacy Prior Authorization Lists and Utilization Management	Provider Administrative Drug Program 2018 list
myBlue Manual	AllianceRx Walgreens Prime Home Delivery name change

Other policies and procedures, not included in this manual, may be posted on our website or published in special publications, including but not limited to, letters, bulletins or newsletters.

The Florida Blue Provider Manual was developed to assist our provider community in understanding requirements and serve as a resource for answering questions about our networks, products, programs, and coding and claims filing guidelines. The manual is not intended to be a complete statement of policies or procedures for providers and may be updated at any time.

In the event of any inconsistency between information contained in the Provider Manual and the agreement(s) between you or your facility and Florida Blue or Florida Blue HMO the terms of such agreement(s) shall govern.