

**We're Having a Freeze!**  
**Availity Provider Data Management Capabilities Unavailable**  
**April 29-May17**

Florida doesn't have too many freezes so when we do have one, it's a big deal. That's why we're giving you advance notice of an upcoming freeze to access, verify, manage or update provider data in Availity<sup>®1</sup> while we undergo an internal system conversion.

**What Does this Mean to You**

**From April 29 through May 17, we'll be unable to accept updates or make changes to your profile in the Provider Data Management Capabilities in [availity.com](https://www.availity.com).** We're giving you advance notice of this freeze so you can plan accordingly and submit all critical updates as soon as possible.

The good news is the freeze is short term. The spring thaw begins May 18, when we're back to normal operations.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information, visit [availity.com](https://www.availity.com).