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May 2019

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## Patients Now Receive Notifications When Prior Authorization Medications Set to Expire

Prime Therapeutics, our pharmacy benefit manager, is now letting our members -- your patients - - know when their prescriptions requiring prior authorizations are set to expire in order to minimize medication disruption. Patients will receive a letter, email or text 45 days before the prior authorization expiration date advising them to contact their physician to initiate another prior authorization request, if needed.

### What We Need from You

Your patients may reach out to you to initiate another prior authorization request. If, based on your assessment, additional medication treatment is required, please complete another prior authorization request via [CoverMyMeds](#) before the prior authorization expiration date to ensure continuity of care.

### More Information

If you have questions or need more information about this change, please call the Prime Therapeutics pharmacy help line at 800-821-4795.