



An Independent Licensee of the
Blue Cross and Blue Shield Association

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Physicians Can Review Criteria

Physicians who treat Florida Blue members have the opportunity to discuss any adverse determination based on medical appropriateness or necessity with the physician reviewer making the decision. An explanation of this procedure is included with each written adverse benefit determination notice. Providers may request and receive, free of charge, an explanation of the scientific or clinical criteria Florida Blue relied upon in making benefit determinations.