



An Independent Licensee of the Blue Cross and Blue Shield Association

October 2019

## Patient Cost Estimator Includes National Drug Codes Oct. 21

The Patient Cost Estimator (PCE) on Availity<sup>®1</sup> will now allow providers to request estimates listed for Professional National Drug Codes (NDC) beginning Oct. 21, 2019. This means providers can get estimates on items such as durable medical equipment and unlisted injectable drugs. Pharmacy-related drugs and outpatient facilities are excluded at this time.

The screen shot below shows where to enter the code and quantities needed. The new feature is part of our effort to streamline office processes for providers.

The screenshot shows the 'Patient Cost Estimator Professional' interface. At the top, there is a 'Give Feedback' button and a link to 'Back to Eligibility and Benefit Results'. Below this is a patient information section for 'POPPYPOLLY' with fields for Member ID, Date of Birth, Gender, and Relationship to Subscriber. The organization is 'Availity Test Org'. The 'Pay-to Provider Information' section includes a dropdown for 'Pay-to Provider - Express Entry', 'Practice Type' (Group), and 'Tax ID Type' (Employer Identification Number (EIN)). The 'Service Information' section has dropdowns for 'Primary Diagnosis Code' and 'Place of Service'. The 'Procedure Information' section features a table with columns for 'Proc Code', 'Modifiers', '# Of Units', and 'Charges'. Below the table are 'NDC Code' and 'NDC Quantity' input fields. A callout box labeled 'New NDC Field' points to the 'NDC Code' field, and another callout box labeled 'New Quantity Field' points to the 'NDC Quantity' field. At the bottom, there is an 'Add Another Procedure Code' link and an 'Estimate Cost' button.

### Patient Cost Estimator Replaces CareCalc in December

Our new PCE helps you have a better online experience. The design of the tool makes it easier to see and read cost estimates and offers a more streamlined workflow. We encourage you to start using PCE today as it will replace CareCalc in Availity in December.

For technical assistance with PCE, call Availity client services at 800-AVAILITY (800-282-4548). If you need support with a PCE result, contact the Florida Blue Provider Contact Center at 800-727-2227.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information, visit [availity.com](http://availity.com). 900-4230-1019