

Important Notice of Data Privacy Breach

Contact

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HM Health Solutions statement regarding privacy issue with Florida Blue

PITTSBURGH, Pa. (Sept. 17, 2020) — HM Health Solutions (HMHS), is a technology company that provides data processing and other services to Florida Blue.

On July 19, 2020, HMHS was made aware that one of its vendors, M.A.I.L. of Jacksonville, inadvertently mailed certain packages to an incorrect address.

The packages contained provider remittance information and one explanation of benefits pertaining to some Florida Blue members or members of other health plans administered by Florida Blue.

After an extensive investigation in cooperation with the USPS, there has been no indication at this time that any of this information has been misused. However, out of an abundance of caution, HMHS is providing notification and offering all impacted individuals two years of free credit monitoring.

All impacted parties will receive a letter detailing this incident, however, anyone wanting more information about this may contact HM Health Solutions at 1-833-834-6864.