

New Processes for Specialty and Home-Delivery Prescriptions Start Jan. 1, 2021

Ensuring our members receive the prescription medications they need in the most cost-effective way is our priority. Sometimes this means changing our processes. Starting Jan.1, we will have new pharmacies providing **specialty** and **home-delivery services** for most of our lines of business. Your patients using these services will continue to receive their specialty prescriptions and home-delivered medications. However, you may need to submit new and renewed prescriptions to these new pharmacies.

Here Is What You Need to Know

Specialty Medications

Commercial Plans

Specialty medications will continue to be supplied by our current specialty pharmacy, **CVS Specialty/Caremark**, as well as our new specialty provider, **Accredo**.

- After Jan. 1, members can use either of these pharmacies for new specialty drug prescriptions covered under a **member's pharmacy benefit**.
 - For a list of specialty drugs covered under a **member's pharmacy benefit**, click [here](#).
- CVS Specialty/Caremark will be the exclusive pharmacy for drugs covered under a **member's medical benefit**.
 - For a list of specialty drugs covered under a **member's medical benefit**, click [here](#).

AllianceRx Walgreens Prime will no longer be a preferred in-network specialty drug provider after Dec. 31, 2020.

- The Baptist Health Systems employer group #B0496 is exempt from this change and will remain with AllianceRx Walgreens Prime for specialty drugs.

Your Florida Blue patients currently receiving medications from AllianceRx Walgreens Prime will be transitioned to the respective pharmacy effective Jan. 1, 2021:

- CVS Specialty/Caremark for drugs covered under the member's medical benefit.
- Accredo for drugs covered under the member's pharmacy benefit.

A representative from CVS Specialty/Caremark or Accredo will call your Florida Blue patients taking specialty drugs to assist with the registration process, schedule their order and answer any questions they may have.

Next Steps

Here is the process you will use starting Jan. 1 to submit a new or renewed prescription for specialty medications for Florida Blue:

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are independent licensees of the Blue Cross and Blue Shield Association. Florida Blue Medicare is an Independent Licensee of the Blue Cross and Blue Shield Association.

- Complete and fax a specialty drug enrollment form to CVS Specialty/Caremark or Accredo at the fax number on the form.
- Fax the prescription for the specialty medication along with the completed enrollment form and a copy of the member's ID card.
- You can find the forms on our [website](#); select *Providers* (top of the page), *Tools & Resources* and then [Forms](#).

Truli for Health Plans

There is no change for your Truli for Health patients as **CVS Specialty/Caremark** will continue to be the exclusive in-network specialty pharmacy.

Florida Blue Medicare Plans

There is no change for specialty drugs covered under the medical benefit. These will continue to be provided by **CVS Specialty/Caremark**. **Accredo** will be an additional option under the Part D (prescription) benefit.

Prescription Home-Delivery Services

Commercial and Truli for Health Plans

Express Scripts Home Delivery will be our new pharmacy for prescription drugs delivered directly to your Florida Blue and Truli for Health patients. **AllianceRx Walgreens Prime will no longer be our home-delivery pharmacy after Dec. 31, 2020.**

Existing, non-expired, maintenance medication prescriptions for your commercial and Truli for Health patients will be automatically transferred to Express Scripts Pharmacy. We are letting our members know they need to set up their payment information with Express Scripts prior to Jan. 1, 2021.

Florida Blue Medicare Plans

Your Medicare Part D patients will have **Express Scripts Home Delivery** as an additional choice. They may ask you to transfer their prescriptions to Express Scripts Pharmacy on or after Jan. 1, 2021.

Here is the process you will use starting Jan. 1 to submit a new or renewed prescription for home delivery:

- Prescriptions can be easily sent to Express Scripts Pharmacy via your electronic medical record system by e-prescribing to Express Scripts Home Delivery.
- For more information on Express Scripts Home Delivery, visit [express-scripts.com/corporate/](https://www.express-scripts.com/corporate/).

Contact Information

Here are the telephone numbers to call for further information:

Specialty Pharmacy

For questions about specialty drugs needed before Jan. 1, contact your patient's current specialty pharmacy.

After Jan. 1, call:

- CVS Specialty/Caremark at 866-278-5108
- Accredo, 866-759-1557
- Florida Blue, 888-425-5970

Express Scripts Prescriber Service Center

- 800-211-1456 (Option 5)

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