

**NOTICE OF DATA SECURITY INCIDENT
WITH POTENTIAL IMPACT TO FLORIDA BLUE MEMBERS**

Magellan Rx Management and National Imaging Associates (the "Company") performs certain medical management services on Florida Blue's behalf. On September 25, 2019 the Company notified Florida Blue that it had discovered that an anonymous, unauthorized third party accessed the email account of one employee who handles member data for Florida Blue.

The Company learned of the incident on July 5, 2019 in which unauthorized access to the employee's email account occurred on May 28, 2019. The Company immediately secured the employee's email account and conducted a thorough investigation of all the Company's email accounts and other information systems. The Company also notified law enforcement about this incident.

The Company believes the employee may have been the target of a phishing scam and that the purpose of the unauthorized access to the email account was to send out email spam and not to view or otherwise access the contents of the emails.

As a result of this incident, the personal information of Florida Blue members may potentially have been accessed. This information includes health plan member name, date of birth, member ID, health plan name, provider, drug name or type of imaging procedure, benefit authorization outcome, and authorization number.

A third-party expert assisted the Company in the investigation, which found no evidence that the unauthorized third party actually accessed, viewed or attempted to use the information in the employee's email account. It also found no compromise or unauthorized intrusion into any other information systems of the Company that contained the personal information of Florida Blue members.

The Company is notifying impacted Florida Blue members of the incident and providing a toll-free number for them if they have questions. This notification will also contain instructions on how impacted Florida Blue members can enroll in complimentary credit monitoring and identity theft protection services. Individuals can also call 833.959.1351 to determine if they were impacted.

The Company is committed to safeguarding the privacy and security of health plan member information and takes this matter very seriously. The Company implemented enhanced security and authentication measures to further protect its email system, and is updating mandatory training to help its employees keep their computers more secure.