

## Faxing Pharmacy Prior Authorization Requests? Make Sure You're Using Current Forms

We don't want you to experience delays when completing pharmacy prior authorization (PA) requests. Our clinical criteria can and does change, so it's important that, if you're still faxing your PA requests, you use the most current form.

Out-of-date forms don't align with revised clinical criteria and updated questions. This can result in Prime Therapeutics or CVS/Caremark having to reach out to your office for more information, delaying the decision on your prior authorization request and fulfillment of our members' prescriptions.

**Please note:** In addition to using the correct form, completing all questions on the form also prevents delays.

### Here's What You Need to Know

We recommend using an electronic portal like CoverMyMeds to submit your requests for retail pharmacy or specialty drugs when prescriptions are sent to AllianceRx Walgreens Prime. Not only are electronic submissions for PAs easy and fast, the clinical criteria is up to date. However, if you're completing a faxed form, please visit [Prime Therapeutics Prior Authorization](#) or [CVS/Caremark Prior Authorization](#) every quarter to obtain the most current prior authorization forms.

### CoverMyMeds is your One-Stop Shop for Prior Authorizations

We encourage you to try electronic PAs (ePAs) for your requests for retail drugs. Here are a few benefits:

- CoverMyMeds can link accounts by forming a group so that everyone who handles PAs in your office has access to the same requests.
- More time with patients because you don't need to complete and fax paper forms to Prime Therapeutics, reducing administrative waste.
- Access up-to-date information on the status of each PA request you have submitted.
- Help with requests from dedicated CoverMyMeds experts by phone or live chat.

### CoverMyMeds is Free and Easy

Create a free account with [CoverMyMeds](#) today. Or call CoverMyMeds at **866-452-5017**.

### Frequently Asked Questions about ePAs

1. **Why should I do this? I've always faxed my prior authorizations.**  
Submitting a PA electronically is not only fast and easy, but you also can see exactly where your request is in the approval process.
2. **Can I submit ePAs for all members?**  
You may submit ePAs for Florida Blue Medicare and commercial members. This does not include your patients covered by the Federal Employee Program<sup>®</sup>, the State of Florida

group or other self-insured groups with a pharmacy benefit manager other than Prime Therapeutics.

**3. Is there a cost to this?**

No. Submitting ePAs is a free service to our participating providers.

**4. Does this apply to self-administered specialty drugs covered under the pharmacy benefit?**

Yes. Prior authorizations via CoverMyMeds include reviews for self-administered specialty drugs, but **only** if you use Alliance Rx Walgreens Prime to dispense. A list of self-administered specialty drugs that require prior authorization can be found in the [Medication Guide](#). **Note that CoverMyMeds should not be used for specialty drugs intended to be dispensed by CVS Caremark Specialty Pharmacy.**

**5. Can I use CoverMyMeds for PA requests for prescriptions beyond the seven-day supply limit for short-acting opioid analgesics?**

Yes. CoverMyMeds is our preferred method of receiving PAs for your opioid prescriptions and other retail pharmacy prescriptions requiring PAs.

**6. Does this apply to buy and bill drugs (drugs that are administered and supplied by the physician or facility)?**

No. Prior authorization for these drugs should continue to be obtained from Florida Blue or MagellanRx Management. Refer to the [Medical Pharmacy Prior Authorization Lists and Utilization Management program](#) details in the [Manual for Physicians and Providers](#).

**7. Are physician-administered drugs ordered by a specialty pharmacy for shipment to the physician's office included in the retail drug authorization request process with CoverMyMeds?**

No. These services are not included in the retail pharmacy process and should be coordinated with the specialty pharmacy that is dispensing the drug.

**8. Where can I submit my electronic prior authorization requests?**

There are several ways to access the CoverMyMeds portal to submit your requests:

1. [Prior Authorization Program Information](#) on floridablue.com
2. [Medical & Pharmacy Policies and Guidelines](#) on floridablue.com
3. [CoverMyMeds](#)

**9. How do I get started?**

Log in or create a free account with CoverMyMeds today at [covermymeds.com/main/partners/floridablue/](https://covermymeds.com/main/partners/floridablue/).

**10. Where do I find more information?**

Please refer to the information at [covermymeds.com/main/support](https://covermymeds.com/main/support). In addition to materials you receive from Florida Blue regarding CoverMyMeds, you may also receive marketing materials directly from CoverMyMeds, including emails, letters and postcards.

If you have questions about this information or need help getting started, please call CoverMyMeds at **866-452-5017**.