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Blue Cross and Blue Shield Association

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BlueMedicare Medicare Advantage Members And Their PCPs To Be Contacted by Ingenios

In July, we shared with you the news that we are offering certain members convenient in-home health assessments at no cost. Ingenios Health (Ingenios) is reaching out to eligible members to schedule their in-home assessments. See earlier bulletin [here](#).

As part of this quality care effort, our BlueMedicareSM Medicare Advantage members who have two or more care gaps will be contacted by Ingenios on our behalf, to schedule an in-home assessment. Outreach has already begun and will continue through early fall.

If a member declines an in-home assessment, Ingenios will help the member schedule a visit to his or her primary care physician's office to have routine care gaps closed. In some instances, Ingenios will also help schedule a diabetic eye exam with one of our in-network vision providers. Additionally, members who need a mammogram will be offered the same appointment-scheduling assistance with an imaging facility near their homes.

Thank you in advance for supporting your patients, our members, in completing their care so potential health issues can be identified and addressed early. This is another way working together allows us both to deliver the high-quality care our members and your patients expect.