



August 2020

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## **Telehealth and In-Home Health Assessments Are Available at No Additional Cost to Eligible Florida Blue Commercial Members**

We are offering comprehensive health assessments to your high-risk Florida Blue Commercial PPO and HMO patients at no additional cost to them. These are telehealth or in-home assessments designed to complement the care you already give your patients.

### **What You Need to Know**

We are working with PopHealthCare, LLC, to have nurse practitioners conduct these screenings on our behalf. They will be reaching out to schedule telehealth or in-home health assessments with your Florida Blue Commercial patients who are high-risk.

When the assessment results are shared with you, please add them to the patient's medical record and schedule any follow-up appointments needed.

Your Florida Blue Commercial patients who qualify for these telehealth or in-home assessments will receive letters and postcards offering them this opportunity. In addition, we will be calling them to schedule appointments with the nurse practitioner.

### **If You Have Questions**

For more information, you can contact our ACA Risk Adjustment Operations Team by email at [acariskadjustment@floridablue.com](mailto:acariskadjustment@floridablue.com).