

Helping You Get Patient Care Back on Track

As we continue to move forward in these uncertain times, we want to thank you for the care you are providing to our members. We know you are working hard to take care of your patients and keep them safe during the COVID-19 pandemic.

We realize some patients have fallen behind on their annual wellness care and we want to support you with getting them back on track. Your patients may have many questions and concerns about safely getting their annual checkups, school or sports physicals and well-child immunizations.

To help, we are reaching out to our members to remind them of the importance of maintaining their health through annual wellness visits and getting vaccinations. We are encouraging all members to schedule their annual wellness checkups. If they are reluctant to visiting their doctor's office because of possible exposure to the virus, we are encouraging them to schedule a virtual visit with their doctor as the first step in getting their health care back on track.

If our members need to schedule an in-person office visit, we are encouraging them to call their doctor's office to learn more about the safety precautions that are in place. This will help members feel comfortable when visiting your office or facility to get the care they need.

We know this is a difficult time and you can count on us to continue to support you as you get patient health back on track.