

End of Year HEDIS Deadlines!

As the end of 2020 arrives and you work hard to ensure your patients, our members, care gaps are closed, we'd like to share some key dates with you – dates that will affect your capacity to ensure your patients 2020 Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) care gaps are documented as closed.

Please continue to submit your claims following your normal workflow. There will not be any planned interruptions in this process. We will continue to accept, and process claims data for the 2020 HEDIS measurement year through the timeframe allowed by the National Committee for Quality Assurance (NCQA) which is approximately through March/April 2021.

Important deadlines for non claim-based information are provided below:

Final Deadline	Description
Jan. 8, 2021	Last date we will accept medical records faxed for data entry to close gaps. Commercial Fax: 904-301-1776 OR 904-301-1886 Medicare Fax : 904-565-4274
Jan. 15, 2021	Last date to submit documentation using the Provider Portal (ProviderVista and Provider Link [™]) or Clinical Quality Validation (CQV) forms in Availity ^{®2} . <i>Note: All validation forms need to have the corresponding medical records attached.</i>
Dec. 31, 2020 (This date may vary depending on the HEDIS measure.)	Date where services must be rendered for the 2020 measurement year.

Special Notes:

End of year laboratory results - Results of lab specimens collected in the last days of the year 2020 must be read and recorded by the lab within seven days of the collection date to be compliant for the 2020 measurement year. Example: A1C lab collected date Dec. 28, 2020; Result reported date Jan. 2, 2021.

Thank you for all your efforts in seeing our members received the best health care possible in 2020.

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

²Availity LLC is a multi-payer joint venture company. Visit availity.com to register