



An Independent Licensee of the
Blue Cross and Blue Shield Association

September 2018

Attn: Providers with Medicare, Commercial and myBlue Patients

HEDIS Care Gaps Forms Update

Summary:

To provide more current HEDIS[®] care gap-related information to you, we will begin **weekly** updates to the Clinical Quality Validation (CQV) forms in your Availity^{®1} Payer Space work queue.

Detail:

Weekly updates to the CQV forms will begin October 8, 2018. It takes approximately two weeks for completed CQV form information to be processed. Therefore, CQV forms will be up to date as of approximately two weeks prior to the current date.

Next Steps:

We will send out a communication if there is a delay, otherwise, you can expect weekly updates in your work queue.

For specific inquiries related to a member's Clinical Quality Validation form, please contact us at clinicalqualityvalidationformtraining@floridablue.com.

Thank you for your continued work to provide quality care to our members.

¹ Availity LLC is a multi-payer joint venture company. Visit availity.com to register.