



Florida Blue Health Plan

HIPAA Transaction Standard Companion Guide

For Availity^{®1} Health Information Network Users

Refers to the Technical Report Type Three (TR3) on
ASC X12 Version 005010 X217

278 – Health Care Services Review — Request for Review and Response

Companion Guide Version Number: 5.0

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Disclosure Statement

The Florida Blue *HIPAA Transaction Standard Companion Guide for EDI Transactions Technical Reports, Type 3 (TR3)* provides guidelines for submitting electronic batch transactions. Because the HIPAA ASC X12-TR3s require transmitters and receivers to make certain determinations/elections (e.g., whether, or to what extent, situational data elements apply) this *Companion Guide* documents those determinations, elections, assumptions or data issues that are permitted to be specific to Florida Blue business processes when implementing the HIPAA ASC X12 5010 TR3s.

This *Companion Guide* does **not** replace or cover all segments specified in the HIPAA ASC X12 TR3s. It does not attempt to amend any of the requirements of the TR3s or impose any additional obligations on trading partners of Florida Blue that are not permitted to be imposed by the HIPAA Standards for Electronic Transactions. This *Companion Guide* provides information on Florida Blue specific codes relevant to Florida Blue business processes, rules and situations that are within the parameters of HIPAA. Readers of this *Companion Guide* should be acquainted with the HIPAA ASC X12 TR3s, their structure and content.

This *Companion Guide* provides supplemental information that exists between Florida Blue and its trading partners. Trading partners should refer to their Trading Partner Agreement for guidelines pertaining to Availity LLC, legal conditions surrounding the implementation of the EDI transactions and code sets. However, trading partners should refer to this *Companion Guide* for information on Florida Blue business rules or technical requirements regarding the implementation of HIPAA-compliant EDI transactions and code sets.

Nothing contained in this *Companion Guide* is intended to amend, revoke, contradict or otherwise alter the terms and conditions of your applicable Trading Partner Agreement. If there is an inconsistency between the terms of this *Companion Guide* and the terms of your applicable Trading Partner Agreement, the terms of the Trading Partner Agreement will govern. If there is an inconsistency between the terms of this *Companion Guide* and any terms of the TR3, the relevant TR3 will govern with respect to HIPAA edits and this *Companion Guide* will govern with respect to business edits.

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Version Change Log

| Date | Description | Page |
|-----------------|--|--------------------|
| 9-25-14 | Addition of Diagnosis Code Information | 18 |
| 9-23-16 | Updated verbiage for +4 Zip code not a requirement B7, B18, B21 | 16,18,19 |
| 10-06-17 | Reviewed – No required changes | |
| 4-19-18 | Removed the word “Alpha” describing prefix/suffix related to Member ID | 17 |
| 11-08-19 | Section 4.4 removed sentence and URL for test link, updated section 5: Contact Information and updated/added values to Section 7 table colums B4-B35. | 8 and 16-21 |

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1 INTRODUCTION

The Health Insurance Portability and Accountability Act (HIPAA) requires that the health care industry in the United States comply with the electronic data interchange (EDI) standards as established by the Secretary of Health and Human Services. The Technical Reports Type 3 Guides (TR3s) for the 278 Request for Review and Response transaction specifies in detail the required formats. It contains requirements for the use of specific segments and specific data elements within segments and was written for all health care providers and other submitters. It is critical that your software vendor or IT staff review this document carefully and follow its requirements to send HIPAA-compliant files to Florida Blue via your vendor. The ASC X12 005010X217 is the established standard for Request for Review and response (278).

1.1 Scope

This ANSI 278 *Companion Guide* was created for Florida Blue trading partners to supplement the ANSI 278 TR3. It describes the data content, Florida Blue business rules and characteristics of the ANSI 278 transaction.

1.2 Overview

The Technical Reports Type 3 Guides (TR3s) for the ANSI 278 Health Care Services Review transaction specifies in detail the required formats. It contains requirements for the use of specific segments and specific data elements within segments, and was written for all health care providers and other submitters. It is critical that your software vendor or IT staff review this document carefully and follow its requirements to send HIPAA-compliant files to Florida Blue via your vendor.

1.3 References

- TR3 Guides for ASC X12 005010X217 Request for Review and response (278) and all other HIPAA standard transactions are available electronically at wpc-edi.com.
- For more information, including an online demonstration, please visit availity.com or call 800-282-4548.
- CAQH CORE Operating Rules Phase II caqh.org/CORE_operat_rules.php

2 GETTING STARTED

2.1 Working with Florida Blue

Availity optimizes information exchange between multiple health care stakeholders through a single, secure network. The Availity Health Information Network encompasses administrative, financial, and clinical services, supporting both real-time and batch EDI via the web and through business to business (B2B) integration. For more information, including an online demonstration, please visit availity.com or call 800-282-4548.

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2.2 Trading Partner Registration

In order to register, you will need:

- Basic information about your practice, including your Federal Tax ID and National Provider Identifier.
- Someone with the legal authority (typically an owner or senior partner) to sign agreements for your organization.
- An office manager or other employee who can oversee the Availity implementation and maintain User IDs and access.

2.3 Certification and Testing Overview

All trading partners and clearing houses should be certified via Availity. It is recommended that the trading partner obtain HIPAA certification from an approved testing and certification third party vendor prior to testing.

3 TESTING WITH FLORIDA BLUE AND AVAILITY

Florida Blue recommends that trading partners contact Florida Blue to obtain a testing schedule and or notify Florida Blue of potential testing opportunities prior to implementing any foreseen transaction impacts to the business flow of both Florida Blue and/or the trading partner.

4 CONNECTIVITY/COMMUNICATIONS WITH FLORIDA BLUE AND AVAILITY

4.1 Transmission Administrative Procedures

4.2 Connectivity

Connectivity methods:

- Secure File Transfer via Internet
- FTP via ISDN, Leased Lines, Frame Relay, VPN
- Firewall Mechanics
 - If you are behind a firewall, make sure that your FTPS client passes the Internet facing IP address of the server rather than the internal IP. Failure to do so usually causes the communication break when the client tries to list the files available in the server or during upload or download of files.

4.3 Re-Transmission Procedure

Encryption Method - Secure Socket Layer (SSL)

4.4 Communication Protocol Specifications

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Protocols Used

- HTTPS/FTPS
- HTTPS and your common Internet browsers (i.e., Firefox, etc.) Port 443 (default)
- FTPS: Any FTP client capable of SSL encryption
- Client examples
- Valicert ftp client
- Cute-FTP
- WS-FTP Pro
- FileZilla
- FTPS Parameters
- Port 21
- Authentication: FTP over SSL (explicit) or FTP over TLS (explicit)
- Active Mode
- File retention is 72 hours
- SSH Parameters
- Use SFTP or SCP
- Port 22
- Authentication: User ID and Password

4.5 Passwords

If a password change is necessary, please contact Availity at 800-282-4548 or [availity.com](https://www.availity.com).

5 CONTACT INFORMATION

5.1 EDI Customer Service

For EDI customer service related to Florida Blue, please visit [availity.com](https://www.availity.com) or call 800-282-4548.

5.2 EDI Technical Assistance

For support of EDI transactions through Availity, please visit [availity.com](https://www.availity.com) or call 800-282-4548.

5.3 Provider Service Number

For provider services, please contact Florida Blue at 800-727-2227. For faster service, please have your Availity transaction ID available.

5.4 Applicable websites/email

- [availity.com](https://www.availity.com)
- [floridablue.com](https://www.floridablue.com)

6 CONTROL SEGMENTS/ENVELOPES

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ANSI 278 – Health Care Services Review – Request for Review and Response

The purpose of this section is to delineate specific data requirements where multiple valid values are presented within the ANSI 278 5010 A1 TR3.

Common Definitions:

- **Interchange control header (ISA06) Interchange Sender ID (Mailbox ID)** – is individually assigned to each trading partner.
- **Interchange control header (ISA08) Interchange Receiver ID** – is the Florida Blue Tax ID, 592015694.
- **Interchange control header (ISA15) Usage Indicator** – defines whether the transaction is a test (T) or production (P).
- **Functional Group Header (GS02) Application Sender’s code** – is individually assigned to each trading partner.
- **ANSI 278 – Health Care Services Review** – Request for Review and Response

Global Information

| Req # | Loop ID – Segment Description & Element Name | Reference Description | TR3 Page (s) | Plan Requirement |
|-------|--|-----------------------|--------------|--|
| G1 | All Transactions | | | Florida Blue requires a Trading Partner Agreement to be on file with Availity indicating all electronic transactions the trading partner intends to send or receive. |
| G2 | All Segments | | | Only loops, segments, and data elements valid for the 278 HIPAA-AS TR3 Guides ASC X12 005010X217 will be used for processing. |

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Florida Blue Health Plan Companion Guide ANSI 278 Transaction Type

| Req # | Loop ID – Segment Description & Element Name | Reference Description | TR3 Page (s) | Plan Requirement |
|-------|---|-----------------------|--------------|---|
| G3 | <p>Acknowledgments – Florida Blue acknowledgements are created to communicate the status of transactions. It is imperative that they be retrieved on a daily basis. One file could result in multiple acknowledgements.</p> <p><u>ANSI X12:</u></p> <p>-TA1 – Interchange Acknowledgement</p> <p>-999– Functional Acknowledgement</p> | | | <p>TA1 is available immediately after “depositing file”</p> <p>999 is available immediately after “depositing file”</p> |
| G4 | Negative Values | | | Submission of any negative values in the 278 transaction will not be processed or forwarded. |
| G5 | Date fields | | | All dates submitted on an incoming 278 Eligibility and Benefit Inquiry must be a valid calendar date in the appropriate format based on the respective ANSI 278 5010 A1 TR3 qualifier. Failure to do so may cause processing delays or rejection. |
| G6 | Batch Transaction Processing | | | Generally, Availity and Florida Blue Gateway accept transmissions 24 hours a day, 7 days a week. |
| G7 | Multiple Transmissions | All Segments | | Any errors detected in a transaction set will result in the entire transaction set being rejected. |
| G8 | All Transactions | | | Florida Blue requests to remove - (dashes) from all tax IDs, SSNs and zip codes. |

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Florida Blue Health Plan Companion Guide ANSI 278 Transaction Type

| Req # | Loop ID – Segment Description & Element Name | Reference Description | TR3 Page (s) | Plan Requirement |
|-------|--|-----------------------|--------------|--|
| G9 | 2100C Subscriber Name Qualifier Identification Code | NM108 NM109 | | Health Care Services Review – Request for Review (278) submitted with multiple patient events will be split into separate transactions and returned one at a time. |
| G10 | All Transactions | | | Florida Blue requires that you do not submit any special characters in any text fields. |
| G11 | All Transactions 2000C 2000D 2000F Additional Patient Information Paperwork | PWK | | Although 278 allows for the submission of additional data in this segment, Florida Blue will not utilize the information in processing at this time. |
| G12 | All Transactions | HI | | Do not transmit the decimal point for ICD codes. The decimal point is implied. |

Enveloping Information – Request for Review

| Req # | Loop ID - Segment Description & Element Name | Reference Description | TR3 Page(s) | Plan Requirement |
|-------|--|-----------------------|-------------------------|---|
| E1 | Interchange Control Header | ISA | <i>Appendix B (B.4)</i> | All transactions utilize delimiters from the following list: >,*,~,^, ,{ and : . Submitting delimiters not supported within this list may cause an interchange (transmission) to be rejected |
| E2 | Interchange Control Structure | ISA | <i>Appendix B (B.2)</i> | Must submit Request for Review data using the basic character set as defined in Appendix B of the ASC X12 005010X217 TR3. In addition to the basic character set, you may choose to submit lower case characters and the special character (@) from the extended character set. Any other characters submitted from the extended character set may cause the interchange (transmission) to be rejected by the Plan. |

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| Req # | Loop ID - Segment Description & Element Name | Reference Description | TR3 Page(s) | Plan Requirement |
|-------|---|-----------------------|-------------------------|--|
| E3 | Interchange Control Header Authorization Information Qualifier | ISA01 | <i>Appendix C (C.4)</i> | Florida Blue requires 00 in this field. |
| E4 | Interchange Control Header Authorization Information | ISA02 | <i>Appendix C (C.4)</i> | Florida Blue requires 10 spaces in this field. |
| E5 | Interchange Control Header Security Information Qualifier | ISA03 | <i>Appendix C (C.4)</i> | Florida Blue requires 00 in this field. |
| E6 | Interchange Control Header Security Information | ISA04 | <i>Appendix C (C.4)</i> | Florida Blue requires 10 spaces in this field. |
| E7 | Interchange Control Header Interchange ID Qualifier | ISA05 | <i>Appendix C (C.4)</i> | Florida Blue requires 01 in this field. |
| E8 | Interchange Control Header Interchange Sender ID | ISA06 | <i>Appendix C (C.4)</i> | Florida Blue requires submission of your individually assigned Florida Blue sender mailbox number in this field. |
| E9 | Interchange Control Header Interchange ID Qualifier | ISA07 | <i>Appendix C (C.5)</i> | Florida Blue requires ZZ in this field. |

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| Req # | Loop ID - Segment Description & Element Name | Reference Description | TR3 Page(s) | Plan Requirement |
|-------|--|-----------------------|-------------------------|---|
| E10 | Interchange Control Header Interchange Receiver ID | ISA08 | <i>Appendix C (C.5)</i> | Florida Blue will only accept the submission of Florida Blue tax ID number 592015694 in this field. |
| E11 | Interchange Control Header Repetition Separator | ISA11 | <i>Appendix C (C.5)</i> | All transactions utilize {as repetition separator. Submitting delimiters other than this may cause an interchange (transmission) to be rejected. |
| E12 | Interchange Control Header Acknowledgement Requested | ISA14 | <i>Appendix C (C.6)</i> | The TA1 will not be provided without a code value of 1 in this field. |
| E13 | Interchange Control Header Interchange Usage Indicator | ISA15 | <i>Appendix C (C.6)</i> | Florida Blue requires P in this field to indicate the data enclosed in this transaction is a production file. |
| E14 | Interchange Control Header Component Element Separator | ISA16 | <i>Appendix C (C.6)</i> | : Delimiter ----- Florida Blue requires the use of the above delimiter to separate component data elements within a composite data structure. |
| E15 | Interchange Control Header Functional Group Header/Functional Group Trailer | GS - GE ISA - IEA | <i>Appendix C (C.7)</i> | Florida Blue will only process one transaction type per GS-GE (functional group). However, we will process multiple ST's within one (1) GS segment as long as they are all the same transaction type. |
| E16 | Functional Group Header Functional Identifier Code | GS01 | <i>Appendix C (C.7)</i> | HI – Request for Review FB requires submission of the above value in this field. |
| E17 | Functional Group Header Application Sender's Code | GS02 | <i>Appendix C (C.7)</i> | Florida Blue requires the submission of the Florida Blue assigned Sender Code in this field. |

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| Req # | Loop ID - Segment Description & Element Name | Reference Description | TR3 Page(s) | Plan Requirement |
|-------|--|-----------------------|------------------|--|
| E18 | Functional Group Header Application Receiver's Code | GS03 | Appendix C (C.7) | 592015694 Florida Blue requires the submission of the above value in this field for 278 Request for Review, all others may cause rejection. |
| E19 | Implementation Convention Reference | ST03 | 66 | Must contain 005010X217 |

Enveloping Information – Response for Review

| Req # | Loop ID - Segment Description & Element Name | Reference Description | TR3Page(s) | Plan Requirement |
|-------|---|-----------------------|------------------|--|
| E1 | Interchange Control Header | ISA | Appendix B.5 | All transactions utilize delimiters from the following list: >, *, ~, ^, , { and : . |
| E2 | Interchange Control Structure | ISA | Appendix B (B.3) | Florida Blue sends review response data using the basic character set as defined in Appendix B of the ASC X12 005010X217 TR3. In addition to the basic character set, lower case characters and the special character (@) from the extended character set may be used. |
| E3 | Interchange Control Header Authorization Information Qualifier | ISA01 | Appendix C (C.4) | Florida Blue sends 00 in this field. |
| E4 | Interchange Control Header Authorization Information | ISA02 | Appendix C (C.4) | Florida Blue sends 10 spaces in this field. |
| E5 | Interchange Control Header Security Information Qualifier | ISA03 | Appendix C (C.4) | Florida Blue sends 00 in this field. |
| E6 | Interchange Control Header Security Information | ISA04 | Appendix C (C.4) | Florida Blue sends 10 spaces in this field. |

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| Req # | Loop ID - Segment Description & Element Name | Reference Description | TR3Page(s) | Plan Requirement |
|-------|--|-----------------------|------------------|---|
| E7 | Interchange Control Header Interchange ID Qualifier | ISA05 | Appendix C (C.4) | Florida Blue sends ZZ in this field. |
| E8 | Interchange Control Header Interchange Sender ID | ISA06 | Appendix C (C.4) | Florida Blue sends 592015694 in this field. |
| E9 | Interchange Control Header Interchange ID Qualifier | ISA07 | Appendix C (C.5) | Florida Blue sends 01 in this field. |
| E10 | Interchange Control Header Interchange Receiver ID | ISA08 | Appendix C (C.5) | Florida Blue sends individually assigned Florida Blue sender mailbox number in this field. |
| E11 | Interchange Control Header Repetition Separator | ISA11 | Appendix C (C.5) | Florida Blue uses {as repetition separator}. |
| E12 | Interchange Control Header Acknowledgement Requested | ISA14 | Appendix C (C.6) | Florida Blue sends 0 in this field. |
| E13 | Interchange Control Header Interchange Usage Indicator | ISA15 | Appendix C (C.6) | Florida Blue sends P in this field to indicate the data enclosed in this transaction is a production file. |
| E14 | Interchange Control Header Component Element Separator | ISA16 | Appendix C (C.6) | Florida Blue uses: as the delimiter to separate component data elements within a composite data structure. |
| E15 | Interchange Control Header Functional Group Header/Functional Group Trailer | GS - GE ISA-IEA | Appendix C (C.7) | Florida Blue will only process one transaction type per GS-GE (functional group). However, we will process multiple ST's within one (1) GS segment as long as they are all the same transaction type. |
| E16 | Functional Group Header Functional Identifier Code | GS01 | Appendix C (C.7) | HI - Response for Review Florida Blue sends the above value in this field. |
| E17 | Functional Group Header Application Sender's Code | GS02 | Appendix C (C.7) | Florida Blue sends 592015694 in this field. |

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| Req # | Loop ID - Segment Description & Element Name | Reference Description | TR3Page(s) | Plan Requirement |
|-------|--|-----------------------|------------------|--|
| E18 | Functional Group Header Application Receiver's Code | GS03 | Appendix C (C.7) | Florida Blue sends Florida Blue assigned Sender Code in this field. |
| E19 | Implementation Convention Reference | ST03 | 66 | Florida Blue sends 005010X217 in this field. |
| E20 | 999 Functional Acknowledgement | AK103 | | Florida Blue will return the value submitted in GS08 from the functional group to which this 999 transaction set is responding |

7 PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS

Business Requirements

| Req # | Loop ID – Segment Description & Element Name | Reference Description | TR3 Page(s) | Plan Requirement |
|-------|--|-----------------------|-------------|---|
| B1 | 2100A – Information Source Name Entity Identifier Code | NM101 | 67 | Florida Blue will only support 13 (Request). ----- Florida Blue will not support 01 (Cancellation) 36 (Authority to Deduct – Reply). These values will be eliminated on the web portal and rejected (as not supported by B2B.) |
| B2 | 2010A - Utilization Management Organization (UMO) Name Entity Identification Code | NM101 | 71 | X3 (Utilization Management Organization) ----- Florida Blue requests submission of above value in this field. |

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|-------|---|-----------------------|-------------|--|
| B3 | 2010A - Utilization Management Organization (UMO) Name Organization Name | NM103 | 72 | Florida Blue ----- Florida Blue requests submission of above value in this field. |
| B4 | 2010A - Utilization Management Organization (UMO) Name Identification Code Qualifier | NM108 | 73 | PI (Payer Identification) |
| B5 | 2010A - Utilization Management Organization (UMO) Name Identification Code | NM109 | 73 | Florida Blue requests submission of FBM01 in NM109. |
| B6 | 2010B - Requester Name Identification Code Qualifier | NM108 | 77 | XX (National Provider Identifier) |
| B7 | 2010B - Requester Name Requester Identifier | NM109 | 78 | Florida Blue requires the NPI Number in NM109 |
| B8 | 2010B - Requester Supplemental Identification Reference Identification Qualifier | REF01 | 79 | Florida Blue requires the ZH qualifier in REF01 |
| B9 | 2010B - Requester Supplemental Identification Requester Supplemental Identifier | REF02 | 80 | Florida Blue requires the Availity Sender Code in REF02 |
| B10 | 2010B - Requester Name Zip Code | N403 | 83 | 9-digit zip code - (Zip + 4) 5-digit zip code - The 5 digit zip code is required. +4-digit zip - The last 4 digits of the zip code are optional, however the |

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|-------|--|-----------------------|-------------|--|
| | | | | use of 0000 is not allowed. |
| B11 | 2010B - Requester Provider Information Provider Code | PRV01 | 87 | Florida Blue requires RF in PRV01 |
| B12 | 2010B - Requester Provider Information Reference Identification Qualifier | PRV02 | 88 | Florida Blue requires PXC in PRV02 |
| B13 | 2010B - Requester Provider Information Provider Taxonomy Code | PRV03 | 88 | Florida Blue requires a valid provider taxonomy code in PRV03. Standard taxonomy codes are published on the National Uniform Claim Committee website at nucc.org |
| B14 | 2010C - Subscriber Name Identification Code Qualifier | NM108 | 93 | MI (Member Identification Number) |
| B15 | 2010C – Subscriber Name Subscriber Member Number | NM109 | 93 | Florida Blue requires the submission of ID number exactly as it appears on the ID card without embedded spaces (this includes any out-of-state Blue Card IDs) including any applicable prefix or suffix |
| B16 | 2010C - Subscriber Demographic Information Gender Code | DMG03 | 100 | F - Female M – Male Florida Blue requires that only the gender codes listed above be submitted. When submitting a request on an FEP (Federal Employee Program) member, Florida Blue requires the submission of the DMG03. |

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|-------|---|-----------------------|-------------|---|
| B17 | 2000E - Patient Event Level Request Category Code | UM01 | 120 | Florida Blue will support the following codes: AR (Admission Review) HS (Health Services Review) SC (Specialty Care Review) ----- Florida Blue will not support IN (individual). |
| B18 | 2000E - Patient Event Level Certification Type Code | UM02 | 121 | Florida Blue will only support the following codes: I – Initial 3 – Cancel 4 – Extension S – Revised ----- Florida Blue will not support 1, 2, N, R |
| B19 | 2000E – Patient Event Level Patient Diagnosis | HI | 137-153 | Florida Blue requires the submission of the diagnosis code. |
| B20 | 2010EA - Patient Event Provider Name Entity Identifier Code | NM101 | 210 | If the Entity is a Non-Person, Florida Blue requires an SJ in the NM101. |
| B21 | 2010EA - Patient Event Provider Name - Entity Type Qualifier | NM102 | 210 | If the value of SJ is submitted in NM101. Florida Blue requires a value of 2 in NM102. |
| B22 | 2010EA - Patient Event Provider Name - Zip Code | N403 | 217 | 9-digit zip code - (Zip + 4) 5-digit zip code - The 5 digit zip code is required. +4-digit zip - The last 4 digits of the zip code are optional, however the use of 0000 is not allowed. |
| B23 | 2010EA - Patient Event Provider Name | PRV01 | 221 | Florida Blue requires the PRV |

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Florida Blue Health Plan Companion Guide ANSI 278 Transaction Type

| Req # | Loop ID – Segment Description & Element Name | Reference Description | TR3 Page(s) | Plan Requirement |
|-------|--|-----------------------|-------------|--|
| | Provider Code | | | segment |
| B24 | 2010EA - Patient Event Provider Name Reference Identification Qualifier | PRV02 | 222 | Florida Blue requires PXC in PRV02 |
| B25 | 2010EA - Patient Event Provider Name Provider Taxonomy Code | PRV03 | 222 | Florida Blue requires a valid provider taxonomy code in PRV03. Standard taxonomy codes are published on the National Uniform Claim Committee website at nucc.org . |
| B26 | 2000F - Health Care Services Review - Service Type Code | UM03 | 239 | The following Service Types require procedure codes: 2, 4, 6, 8, 12, 18, 20, 21, 40, 62, 63, 70, 73, 75, 88, AR, BS |
| B27 | 2000F - Professional Service Product or Service ID Qualifier | SV101-1 | 247 | Florida Blue supports HC or N4 in this field. Florida Blue requires associated procedure code. |
| B28 | 2000F - Institutional Service Line Product or Service ID Qualifier | SV102-1 | 253 | Florida Blue supports HC or N4 in this field. Florida Blue requires associated procedure code. |
| B29 | 2000F - Health Care Services Delivery Quantity Qualifier | HSD01 | 267 | Florida Blue will accept only the following code values: DY -- Days VS-- Visits Submission of any other value will result in a pended status. |
| B30 | 2010F - Service Provider Entity Identifier Code | NM101 | 278 | If the Entity is a Non-Person, Florida Blue requires an SJ in the NM101. |
| B31 | 2010F - Service Provider Entity Type Qualifier | NM102 | 278 | If the value of SJ is submitted in NM101, Florida Blue requires a |

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| Req # | Loop ID – Segment Description & Element Name | Reference Description | TR3 Page(s) | Plan Requirement |
|-------|--|-----------------------|-------------|--|
| | | | | value of 2 in NM102. |
| B32 | 2010F - Service Provider Zip Code | N403 | 285 | 9-digit zip code - (Zip + 4) 5-digit zip code - The 5 digit zip code is required. +4-digit zip - The last 4 digits of the zip code are optional, however the use of 0000 is not allowed. |
| B33 | 2010F - Service Provider Provider Code | PRV01 | 289 | Florida Blue requires the PRV segment. |
| B34 | 2010F - Service Provider Reference Identification Qualifier | PRV02 | 290 | Florida Blue requires PXC in PRV02 |
| B35 | 2010F - Service Provider Provider Taxonomy Code | PRV03 | 290 | Florida Blue requires a valid provider taxonomy code in PRV03. Standard taxonomy codes are published on the National Uniform Claim Committee website at nucc.org . |

8 ACKNOWLEDGEMENTS AND/OR REPORTS

The purpose of this section is to outline the Florida Blue processes for handling the initial processing of incoming files and electronic acknowledgment generation.

TA1 Interchange Acknowledgement Transaction

All X12 file submissions are pre-screened upon receipt to determine if the interchange control header (ISA) or interchange control trailer (IEA) segments are readable. If errors are found, a TA1 response transaction will be sent to notify the trading partner that the file could not be processed provided the file contains a code value of 1 in the ISA14. No TA1 response transaction will be sent for error-free files.

Once Florida Blue determines that the file is readable, validation is performed on the ISA and IEA loop information. If these segments have a non-standard structure, the file will receive a full file reject and the TA1 response transaction will be sent to the trading partner, provided the file contains a code value of 1 in the ISA14.

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999 Functional Acknowledgement Transactions

If the file submission passes the ISA/IEA pre-screening above, it is then checked for ASC X12 syntax and HIPAA compliance errors. When the compliance check is complete, a 999 will be sent to the trading partner informing them if the file has been accepted or rejected. If multiple transaction sets (ST-SE) are sent within a functional group (GS-GE), the entire functional group (GS-GE) will be rejected when an ASC X12 or HIPAA compliance error is found.

9 TRADING PARTNER AGREEMENTS

Please contact Availity for your Trading Partner Agreement at 800-282-4548 or availity.com.

10 TRANSACTION SPECIFIC INFORMATION

10.1 ASC X12 Transactions Supported

ASCX12 HIPAA transactions for Request for Review and Response.

| | |
|--|---|
| ASC X12 278 X12 005010X217 | Request for Review and Response |
| ASC X12 TA1 v005010X231A1 (HIPAA) | Response to the X12 transactions where errors are encountered in the outer envelopes (ISA/IEA and GS/GE segments) |
| ASC X12 999 V005010X231A1 (HIPAA) | Functional Acknowledgement |

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