

A Message of Thanks



As 2020 winds down and we reflect on this year, I want to send a special thanks to all of you – the physicians, nurses and health care providers who share our dedication to helping people and communities achieve better health. All of us at Florida Blue truly appreciate the continuous and compassionate care you have provided to our members during these unprecedented times.

Despite the challenging circumstances of the pandemic, there is much to be grateful for. Like you, we are looking forward to the vaccines that will make it possible for all of us to return to something closer to our normal routines. We are grateful for the exceptional care you provide to those who are sick, how you support your patients, our members, and the many ways you give back to our communities. The dedication it has taken to keep our health care system functioning this year is remarkable.

I sincerely hope the steps we have taken to eliminate barriers for members needing services for COVID-19 have made it easier for you to care for your patients. As we approach the new year, we look forward to continuing to support your critical work, including encouraging our members to stay in touch with you for preventive services. Together, we can make a positive impact in keeping the local communities we serve healthy.

On behalf of Florida Blue, I wish you a safe holiday season and a prosperous new year. Thank you for being a Florida Blue network provider.

Sincerely,

A handwritten signature in blue ink that reads "Shawn Trotter-Mitchell".

Shawn Trotter-Mitchell
Senior Vice President, Provider Network Solutions