



**BlueCross
BlueShield**

Federal Employee Program.

fepblue.org



4800 Deerwood Campus Parkway
Jacksonville, Florida 32246

FEP Member Pre-visit Assessment

Name _____

Date: _____

MRN# _____

1. In the last 12 months, how often was it easy to get the care, tests or treatment you needed?
 - Always
 - Most of the time
 - Some of the time
 - Never

2. In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from other doctors and health providers?
 - Always
 - Most of the time
 - Some of the time
 - Never

3. In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?
 - Always
 - Most of the time
 - Some of the time
 - Never

4. In the last 12 months, did you have an illness, injury or condition that needed care right away in a clinic, emergency room or doctor's office?
 - Yes
 - No