



An Independent Licensee of the
Blue Cross and Blue Shield Association

June 2019

Federal Employee Program: Prenatal & Postpartum Care Medical Record Review Underway

Beginning in late June and continuing through December 31, 2019, we will conduct medical chart reviews for all Blue Cross and Blue Shield (BCBS) Federal Employee Program[®] (FEP) members with prenatal care first trimester visit and postpartum visit care gaps.

If any of your FEP patients are identified as having these care gaps, we will notify you by fax or email to request the documents needed for our review.

We are committed to working with our participating providers to improve the quality of health care provided to our members. We use the Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) tool developed by the National Committee for Quality Assurance (NCQA[®]) to measure performance on important dimensions of care and service.

Thank you for the care you provide to our members and for your response if you're contacted for medical record information.

Thank you in advance for your prompt response.

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).