



An Independent Licensee of the
Blue Cross and Blue Shield Association

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Federal Employee Program Educates Members on Flu Vaccines, Well-Child Exams and Appropriate ER Visits

We are committed to educating your patients, our members, about the care they receive. We'd like you to know that we are currently reaching out to your Blue Cross and Blue Shield (BCBS) Federal Employee Program® (FEP) members on a variety of care topics to remind them of when, where, and how it's appropriate to receive certain care. Current efforts include the following topics:

- **Flu Vaccine** – select FEP members will receive our [postcard](#) reminding them of the importance of the flu shot in an effort to encourage them to receive the vaccine.
- **Well-Child Visits** – households with pediatric FEP members will receive our [mailer](#) as a helpful reminder of when to schedule and attend six or more Well-Child Visits with the child within the first 15 months of age. The mailer will also include a handy [Immunization Checklist magnet](#).
- **Where to Receive the Right Care** - FEP members will receive our [letter](#) with tips for making sure they get the right care where and how they need it – when to go to the Emergency Room (ER) versus the doctor or a non-emergency urgent care center. Members will also receive an [Act-Fast Care Guide magnet](#) as a handy reminder on where to seek different kinds of care.

The information we are sharing with your FEP patients is not meant to replace your advice. FEP patients may refer to their Blue Cross and Blue Shield Benefit Plan brochure for more information about their benefits which can be found at fepblue.org. They may also contact our Customer Service team for assistance, Monday through Friday at 800-333-2227 if they have questions.

Ensuring our members receive excellent care is one of our highest priorities. Thank you for your dedication in seeing that your FEP patients receive exceptional care.