

iCare Health Solutions Simplifies Diabetic Retinal Exams for Medicare Advantage Members

iCare Health Solutions (iCare) is our current vision health provider for our Medicare Advantage members. They specialize in Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) outreach programs to perform diabetic retinal examinations (DREs). Exams are completed at a primary care physician's (PCP's) office at no charge for your Florida Blue Medicare Advantage patients.

Program Details

iCare offers **tele-retinal exams**, which do not involve dilating the pupil. A mobile non-mydriatic fundus camera is used to capture retinal images, allowing the exam to be done in your office. The images are viewed by an ophthalmologist and results are faxed to your practice.

Who is Eligible for our DRE Program?

Diabetic patients covered in one of our Florida Blue Medicare Advantage plans are eligible for our DRE if they meet all of the following:

- Have not had a DRE in the current year.
- Have documentation of a negative retinal or dilated eye exam by an optometrist or ophthalmologist in the year prior to the measurement year, where the results indicate retinopathy was not present.
- Have not been diagnosed with diabetic retinopathy

Scheduling a DRE Event at Doctor's Office

You can schedule an eye health screening event at your office and easily close care gaps for your Florida Blue Medicare Advantage (BlueMedicareSM) diabetic patients. To schedule, call iCare at **1-877-991-9998** to tell us you're interested in a screening event at your office. iCare will assign a HEDIS coordinator to help you organize the event. View this [tip sheet](#) for information on documentation and codes for closing this care gap.

iCare Offers Even More for Medicare Advantage Members

Encourage your Medicare Advantage patients to use their iCare vision benefits:

- **BlueMedicare HMO Patient Benefits** - These patients are eligible to receive annual comprehensive eye care examinations at no cost when performed by a participating iCare optometrist. There are also eyewear benefits available to these patients.
- **BlueMedicare PPO Patient Benefits** - These patients have vision benefits and are eligible to receive annual comprehensive eye-care examinations at no cost when performed by a participating iCare optometrist. Some PPO plans have an eyewear benefit as well.

Both BlueMedicare PPO and HMO members should visit myicarehealth.com to view participating providers.

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).