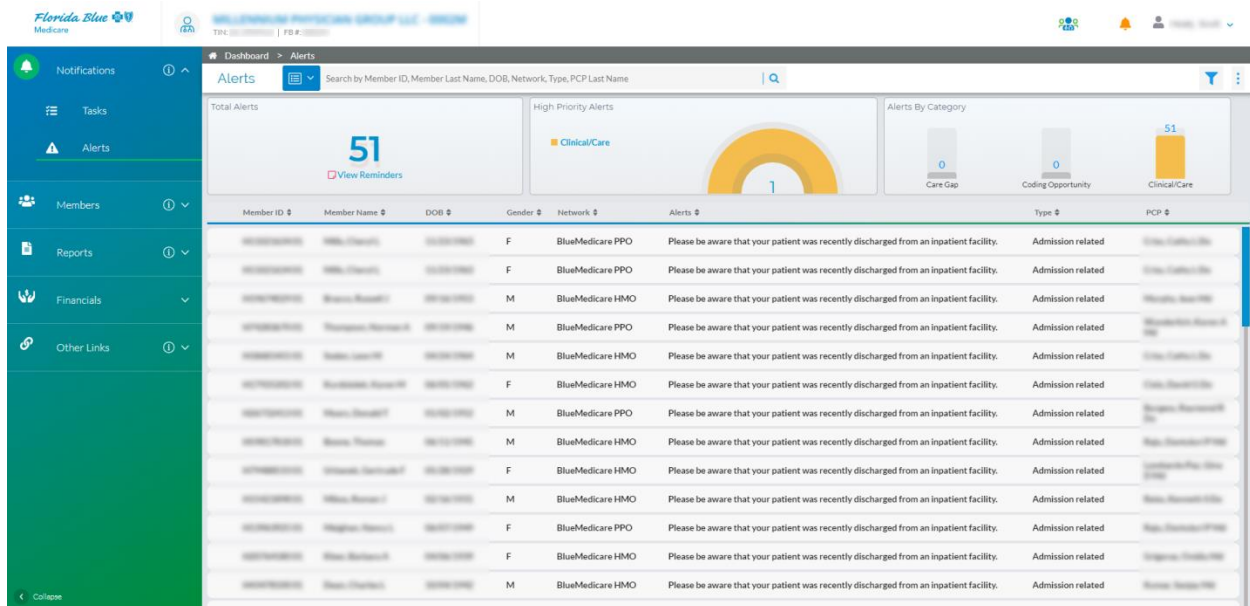


New Features Added to Florida Blue Medicare Provider Platform

The newest release of the Florida Blue Medicare provider platform, released on October 26, 2019, includes some new and significant features which are outlined below.

Alerts

A new **Alerts** option is available on the **Notifications** menu in this release. Alerts are important notices given to providers regarding their patients (they will initially only notify providers about admission-related events). Like Tasks, they are listed on their own separate page and can be sorted or filtered. But, unlike Tasks, they do not prescribe any action be taken. They are informative in nature only. They may, however, be tied to the same condition(s) or circumstance(s) that triggered one or more Tasks.



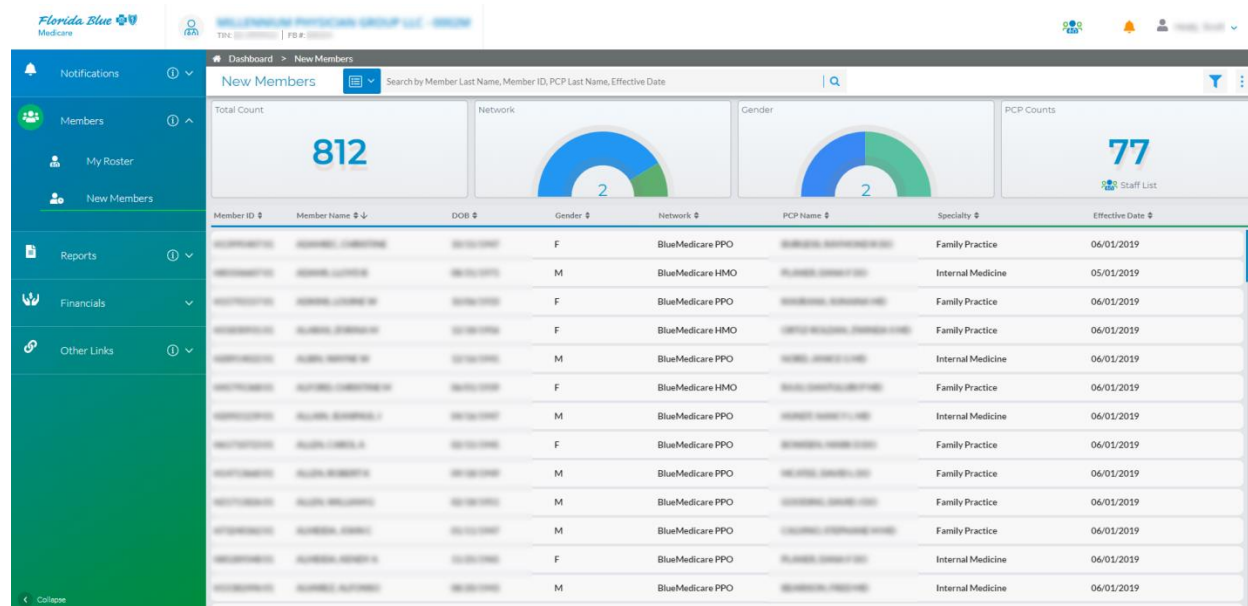
The screenshot displays the Alerts page in the Florida Blue Medicare Provider Platform. The interface includes a navigation sidebar on the left with options for Notifications, Tasks, Alerts, Members, Reports, Financials, and Other Links. The main content area shows a search bar and a table of alerts. A summary card at the top indicates 51 total alerts, with 1 high priority alert. A bar chart shows 0 alerts for Care Gap and Coding Opportunity, and 51 for Clinical/Care. The table below lists individual alerts with columns for Member ID, Member Name, DOB, Gender, Network, Alerts, Type, and PCP.

Member ID	Member Name	DOB	Gender	Network	Alerts	Type	PCP
1111111111	John Doe	12/12/1950	F	BlueMedicare PPO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	F	BlueMedicare PPO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	M	BlueMedicare HMO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	M	BlueMedicare PPO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	M	BlueMedicare HMO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	F	BlueMedicare HMO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	M	BlueMedicare PPO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	M	BlueMedicare HMO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	M	BlueMedicare HMO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	F	BlueMedicare HMO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	M	BlueMedicare PPO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	F	BlueMedicare HMO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD
1111111111	John Doe	12/12/1950	M	BlueMedicare HMO	Please be aware that your patient was recently discharged from an inpatient facility.	Admission related	John Doe MD

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New Members

A second new option – **New Members** – is also available in this release and found on the **Members** menu. This feature presents providers with a regularly updated list of Medicare Advantage patients assigned or attributed to their Florida Blue provider organization within the past 30 days. These same patients will also show up in the comprehensive **My Roster** member list but are highlighted here – on a separate page – to help providers onboard them into their organization and better attend to their immediate needs. The **New Members** option functions the same way **My Roster** does, so anyone familiar with the latter will have little trouble using it. The main difference between the two options is that **New Members** displays an additional field, **Effective Date**, which indicates when a patient joined an organization.



Reminders

A new feature that does not appear as a menu option is **Reminders**. These are visible “sticky notes” attached to **Tasks** or **Alerts** to remind a provider to do something. In the case of **Tasks**, they will be reminded to take some action on behalf of a patient. In the case of **Alerts**, they will be reminded to acknowledge having seen an alert. Typically, a reminder appears after a certain period has elapsed since a **Task** or **Alert** was first placed on the Tasks or Alerts list. A number will be displayed on the **Reminder**, indicating how many times it has appeared.



Florida Blue Medicare Provider Platform User Guide

For more information about the Florida Blue Medicare provider platform, access the [User Guide](#).

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