

New Features Added to Provider Link

The Platform for Managing the Unique Needs of Your Medicare Advantage Patients

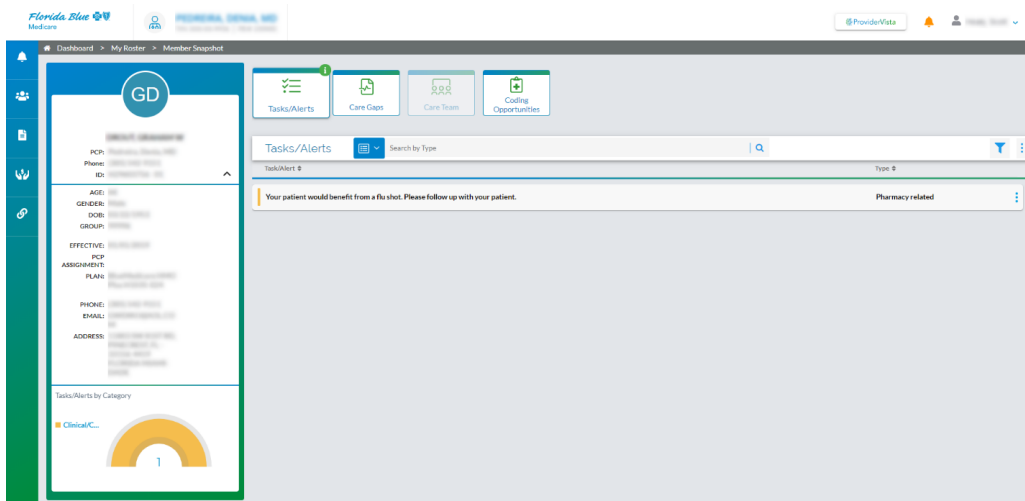
The latest enhancements to the Provider Link platform became effective January 24 and include the following:

Enhancement: Member Snapshot Tiles

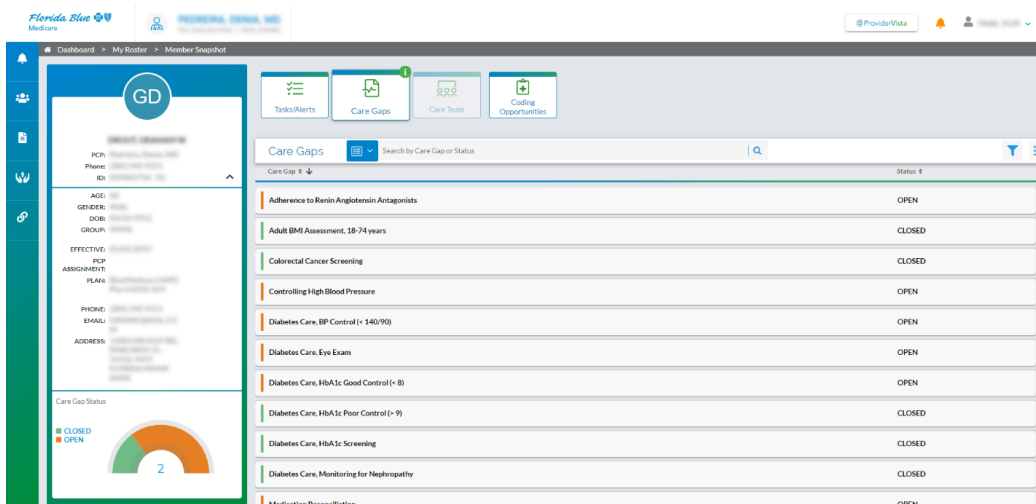
With this release of Provider Link, two more choices have been added to the Member Snapshot page – one for care gaps and the other for coding opportunities. This feature is already available in ProviderVista, the commercial platform for providers.

We hope this is a welcome enhancement, as you can now see what care gaps and coding opportunities exist for a particular member by simply clicking on one of these choices.

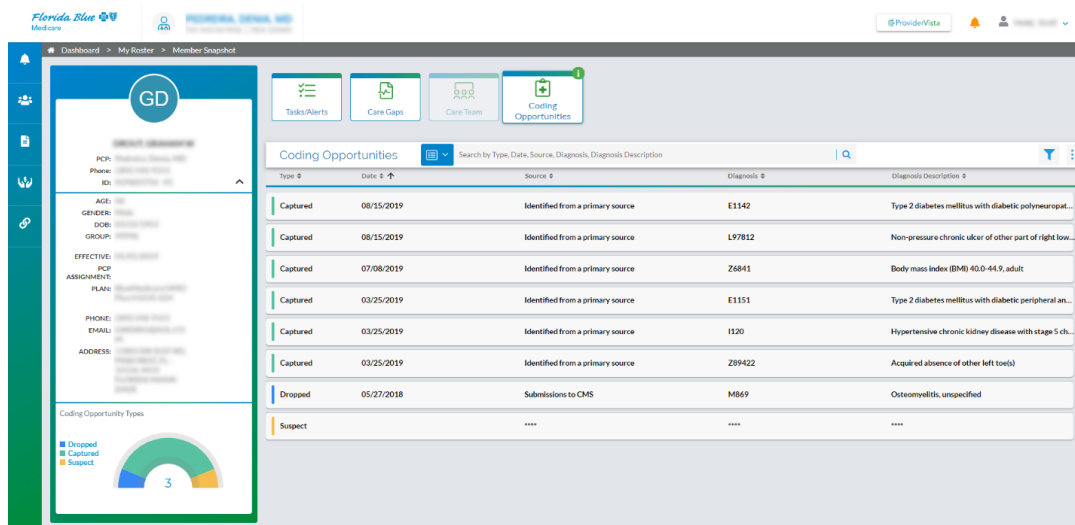
By default, when you double-click on a patient in one of the member lists found on the Tasks, Alerts, My Roster, New Members, Care Gaps, Census and Coding Opportunities tabs, the Member Snapshot page appears with the Task/Alerts icon selected:



You can now view the care gaps associated with a member:

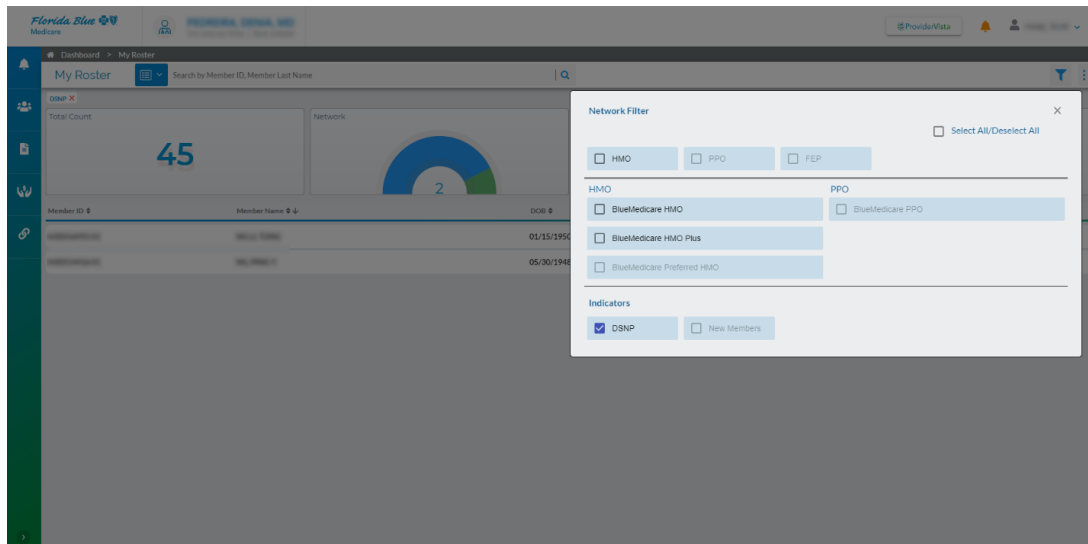


You can also now view the coding opportunities associated with that same member:



Enhancement: DSNP Indicator

To make it easier for providers to filter member lists by criteria not displayed in fields, new options are being added (over time) to the various filter windows in the platform. The first of these is the DSNP Indicator option, which allows users to filter members with both Medicare Advantage and Medicaid coverage:



Get Started Today

Provider Link is located in the provider portal in the Florida Blue Payer Space on availity.com. We recommend using Google Chrome for the best results. Your Availity^{®1} administrator can grant access to the portal by checking the Provider Portal role in your user profile. Once access is granted, sign in to availity.com with your existing user name and password to get started.

As a reminder, Provider Link educational material, including frequently asked questions and a user's guide, are located in the Florida Blue Learning Center in the Florida Blue Payer Space on availity.com.

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity.com.

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