



An Independent Licensee of the  
Blue Cross and Blue Shield Association

**March 2018**

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## **Florida Blue Eligibility and Benefits Enhanced in Availity**

We want to let you know that we are improving how eligibility and benefits for our health plans are returned and viewed in Availity<sup>®1</sup>. We're making the changes so that benefit information will display the same way for all of our health plans.

Starting **March 24, 2018**, you may notice that eligibility and benefits for our individual under 65 and small group Affordable Care Act health plans may display differently. We will make similar benefit display changes for our other health plans in phases throughout the year.

Important note: Even though the benefits you routinely view may be in a slightly different order as we make these changes, please know that all benefit information will continue to display.

Thank you for your patience as we make these enhancements. If you have questions about this information, please call the Florida Blue Provider Contact Center at (800) 727-2227.

<sup>1</sup>Availity, LLC, is a multi-payer joint venture company. For more information or to register, visit Availity's website at [availity.com](http://availity.com).