Attention: Primary Care Providers

Enhanced Referral and Medical Attachment Tools – Useful and Time-Saving Applications on Availity that Can Greatly Reduce Your Administrative Work

About the Enhanced Referral Tool
Florida Blue offers an online referral tool to help you find specialists participating in our health plans. You can help your Florida Blue patients by using the tool to find participating specialist information in real time. It allows you to search within a preferred ZIP-code area to find specialists conveniently located near patients’ work, school, or home, matching the specialty/taxonomy code provided.

The enhanced referral function applies to all Florida Blue products that require specialist referrals. Those products include MyBlue, BlueMedicare℠ HMO and BlueMedicare HMO Plus.

About the Medical Attachment Tool
The Medical Attachments Tool in Availity® is a useful one-stop application for medical record requests from Florida Blue. You can view or download open requests and upload medical records in three simple steps: click, upload and send!

The Availity Medical Attachments Tool allows you and Florida Blue to exchange e-documents with an easy self-service application. The tool is now enhanced to allow you to send larger attachments—up to 50 MB, enabling a better administrative experience.

Get started with these time-saving tools today
Visit availity.com to access the demo and see how these features can help you with specialist referrals and/or medical records requests. Click Help & Training | Get Trained, and search by keyword Referral or Attachments, to access training on the Enhanced Referral Tool or the Medical Attachment Tool, respectively.

For full access to the Enhanced Referral and Medical Attachment features, ask your organization’s Availity administrator to assign the applicable roles to you. To access these tools, click on your notification in the Availity website Notification Center or go to Florida Blue Payer Spaces and click on Enhanced Referral or Medical Attachment under Applications.

1Availity, LLC is a multi-payer joint venture company. For more information, visit availity.com.
Florida Blue is an Independent Licensee of the Blue Cross and Blue Shield Association.

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