

Attn: Providers with Multiple Florida Blue ID Numbers Great News for the Availity Eligibility and Benefits Tool

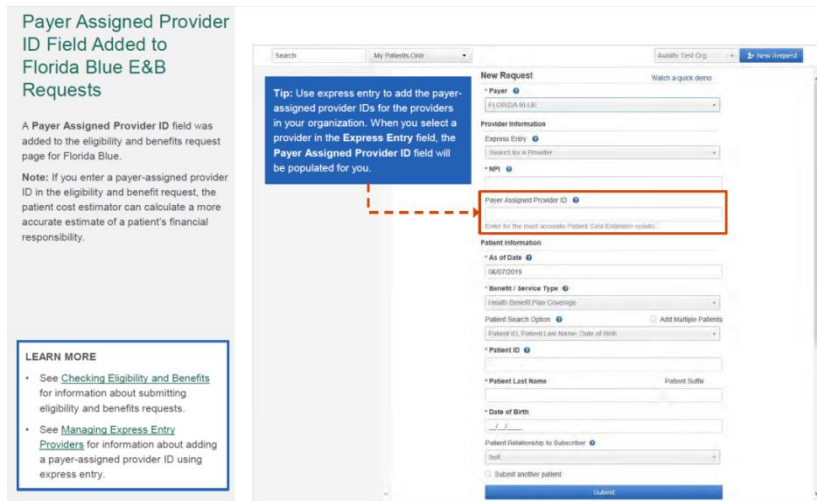
Wondering what could be great news for an already awesome Availity^{®1} tool?

An enhancement has been made to the Eligibility and Benefits tool on availity.com that allows users having more than one Florida Blue provider identification (ID) associated with their National Provider Identification (NPI) to use the new Patient Cost Estimator or CareCalc tool.

You can now enter your Florida Blue Provider Assigned Payer ID in addition to your NPI on the Availity Eligibility and Benefits “New Request” screen (see screen shot below). This allows you to use the new Patient Cost Estimator tool to estimate your Florida Blue patient’s financial responsibility in real time.

In the past, providers with more than one Florida Blue provider ID associated with their NPI number were not able to use the CareCalc/Patient Cost Estimator feature due to multiple associated fee schedules. With this new enhancement, you are now able to share the estimated cost of a service with your patient before they leave your office.

For help with the newly added Florida Blue Provider Assigned Payer ID field, click on the question mark next to that field for further assistance.



Payer Assigned Provider ID Field Added to Florida Blue E&B Requests

A Payer Assigned Provider ID field was added to the eligibility and benefits request page for Florida Blue.

Note: If you enter a payer-assigned provider ID in the eligibility and benefit request, the patient cost estimator can calculate a more accurate estimate of a patient's financial responsibility.

LEARN MORE

- See [Checking Eligibility and Benefits](#) for information about submitting eligibility and benefits requests.
- See [Managing Express Entry Providers](#) for information about adding a payer-assigned provider ID using express entry.

Tip: Use express entry to add the payer-assigned provider IDs for the providers in your organization. When you select a provider in the Express Entry field, the Payer Assigned Provider ID field will be populated for you.

New Request

* Payer: FLORIDA BLUE

Provider Information

Express Entry: Select for a Provider

* NPI: [Field]

Payer Assigned Provider ID: [Field with question mark icon]

Enter for the most accurate Patient Cost Estimator results.

Patient Information

* As of Date: 06/07/2019

* Benefits / Service Type: [Field]

Health Benefit Plan Coverage: [Field]

Patient Search Option: Add Multiple Patients

Express ID (Patient Last Name): [Field]

* Patient ID: [Field]

* Patient Last Name: [Field] Patient Suffix: [Field]

Date of Birth: [Field]

Patient Relationship to Subscriber: Self

Submit another patient

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity’s website at availity.com.