Attn: Providers with Multiple Florida Blue ID Numbers

Great News for the Availity Eligibility and Benefits Tool

Wondering what could be great news for an already awesome Availity® tool?

An enhancement has been made to the Eligibility and Benefits tool on availity.com that allows users having more than one Florida Blue provider identification (ID) associated with their National Provider Identification (NPI) to use the new Patient Cost Estimator or CareCalc tool.

You can now enter your Florida Blue Provider Assigned Payer ID in addition to your NPI on the Availity Eligibility and Benefits “New Request” screen (see screen shot below). This allows you to use the new Patient Cost Estimator tool to estimate your Florida Blue patient’s financial responsibility in real time.

In the past, providers with more than one Florida Blue provider ID associated with their NPI number were not able to use the CareCalc/Patient Cost Estimator feature due to multiple associated fee schedules. With this new enhancement, you are now able to share the estimated cost of a service with your patient before they leave your office.

For help with the newly added Florida Blue Provider Assigned Payer ID field, click on the question mark next to that field for further assistance.

1Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity’s website at availity.com.