

## Don't Exclude Members Enrolled Through the Marketplace

The Affordable Care Act (ACA) provides for the creation of a Marketplace (the Health Insurance Exchange<sup>®</sup>) for individuals under 65 years of age to buy health coverage. Our Marketplace health plans should look familiar. They're based on current health plans and provider networks: BlueOptions<sup>SM</sup> (NetworkBlue), BlueCare<sup>®</sup> and myBlue HMO (Health Options Network) and BlueSelect (BlueSelect network). Your participation in our Marketplace health plans depends on whether you participate in a network that supports our health plans.

**All in-network providers are contractually obligated to treat our members no matter how the member obtained health coverage.** For example, if you have a BlueSelect participation agreement, you should accept ALL BlueSelect members whether they bought coverage through the Marketplace, have coverage through an employer or purchased a health plan through an agent.

### Participation in Our Marketplace Health Plans

According to your contract(s) with us, you have agreed to see our members who are enrolled in a health plan that uses a network in which you participate. This means you *are not permitted* to exclude members from service because they enrolled in a health plan through the Marketplace.

### Payment for Marketplace Health Plans

Payment rates for covered services are included in a participating provider's agreement. These rates apply to covered services *whether the member enrolled in a health plan through the Marketplace or has a non-Marketplace plan.*

### Verifying a Member's Enrollment Status

Please verify eligibility and benefits through Availity<sup>®1</sup> at [availity.com](http://availity.com). If you can't find enrollment status through Availity, call our Provider Contact Center at 800-727-2227.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information, visit Availity's website at [www.availity.com](http://www.availity.com).