



# Diabetic Supplies for Members

## Pharmacy Supplies

### Type of Diabetic Supplies

- Glucose Meter
- Test Strips
- Lancets
- Needles
- Syringes
- Insulin for Self-Injections and Insulin Pumps

## Contact Information

You can get these supplies from your local in-network retail pharmacy or sign up for home delivery.

### Use a Local Retail Pharmacy

For a current listing of in-network pharmacies, check Florida Blue's online directory. Simply log in to your member account at [floridablue.com](http://floridablue.com), and click **Find Doctors, Pharmacies and More**. Then under **Provider Type**, select **Pharmacy**.

### Get Home Delivery

After you select **Pharmacy**, select **Home Delivery** under the **Pharmacy Resources** tab. Then click **Go to Alliance Rx Walgreens Prime Home Delivery**.

## Durable Medical Equipment (DME) Supplies

### Type of Diabetic Supplies

- Insulin Pumps
- Insulin Pump Supplies (except for Insulin)
- Continuous Glucose Monitoring (CGM) Devices

## Contact Information

You can get these supplies from a local DME supplier on your own or with help from CareCentrix.

### Use a Local DME Supplier

A current listing of in-network DME suppliers is available in Florida Blue's online directory. Simply log in to your member account at [floridablue.com](http://floridablue.com), and click **Find Doctors, Pharmacies and More**. Under **Provider Type**, select **Support Service**. Then select the provider type that you need. (Ex: Durable/Home Medical Equipment, Prosthetic/Orthotic Supplier, Home Health Agency, etc.)

### Get Help Finding a Supplier

For help finding the closest participating DME supplier, you or your doctor can contact CareCentrix directly at 877-561-9910.

If you need more supplies than the monthly maximum covered under your plan, call the customer service number on the back of your Member ID card to request approval.

If your employer has more than 50 employees, or if you have a Medicare plan, you may have different benefits than what is listed here. Please check your policy for details by logging in at [floridablue.com](http://floridablue.com) or calling the customer service number on the back of your Member ID card.

The list of providers in the online directory is subject to change. Please check with the doctor, pharmacy or supplier to be sure they are in your plan's network.

CareCentrix is an independent company contracted with Florida Blue to manage durable medical equipment. Health insurance is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, an affiliate of Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association. We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-352-2583 (TTY: 1-800-955-8770)