

June 2019

Important New Fax Numbers Assigned for Medicare and Commercial Preservice Authorizations and Concurrent Reviews

Effective **July 1, 2019**, please use the new fax numbers as assigned below:

Activity	Fax No.	Description	Counties
Preservice Authorizations	877-219-9448	Utilization Management (UM) Service General	Statewide
Preservice Authorizations	904-301-1614	UM Pre-Service Medicare Advantage (MA) (including pharmacy, excluding transplant)	Statewide
Preservice Authorizations	866-441-1569	UM Pre-Service Federal Employee Program® (FEP)	Statewide
Preservice Authorizations	866-441-1568	UM Pre-Service State of Florida PPO members	Statewide
Preservice Authorizations	904-905-9849	UM Pre-Service Pharmacy (excluding MA members)	Statewide
Concurrent Review	954-714-4109	UM Concurrent Review (CCR) MA	Statewide
Concurrent Review	888-757-4921	Statewide Discharge Census	Statewide
Concurrent Review	850-479-6686	UM CCR FEP and State of Florida PPO members	Statewide
Concurrent Review	813-806-1428	UM CCR Commercial South	SOUTH: Miami-Dade, Monroe, Broward, Palm Beach, Martin, St. Lucie, Okeechobee, Indian, Collier, Lee, Charlotte, Glades, Hendry, Hardee, Desoto, Manatee, Highlands, Sarasota, Pinellas, Hillsborough, Hernando, Pasco
Concurrent Review	954-714-4143	UM CCR Subacute South	
Concurrent Review	407-804-4432	UM CCR Commercial North	NORTH: Nassau, Duval, St. John, Clay, Putnam, Baker, Union, Bradford, Alachua, Marion, Columbia, Gilchrist, Levy, Citrus, Hamilton, Suwannee, Dixie, Escambia, Santa Rosa, Okaloosa, Walton, Holmes, Washington, Bay, Jackson, Calhoun, Gulf, Gadsden, Liberty, Franklin, Leon, Wakulla, Jefferson, Taylor, Madison, Lafayette, Orange, Osceola, Polk, Flagler, Volusia, Lake, Sumter, Brevard, Seminole
Concurrent Review	305-716-2731	UM CCR Subacute North	
Concurrent Review	813-806-1277	UM CCR MA Subacute	Statewide