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Blue Cross and Blue Shield Association

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Clinical Quality Validation Form Update

We updated the Clinical Quality Validation form in your Availity^{®1} Payer Space work queue on **September 26, 2018**, for improved convenience and to save you time.

When you access your Clinical Quality Validation work queue, the forms will now be default-filtered by product and all Medicare Advantage options will be listed first. New and pending Medicare forms will be listed at the top of the work queue. This filtering will apply to all applicable searches and filters within the work queue, except when you select *product* as a filter. In that case, Medicare Advantage forms will not be listed first. However, if you select *product* as a filter and also select Medicare Advantage options, then Medicare Advantage forms will display first.

Also as part of our update, previously submitted forms will fall to the bottom of the queue so you don't have to scroll through previously submitted forms to locate recent forms.

For specific inquiries related to a member's Clinical Quality Validation form, please contact us at clinicalqualityvalidationformtraining@floridablue.com.

For specific inquiries related to a member's Health Risk Assessment form, please contact us at riskadjustmenttraining@floridablue.com.

Thank you for your continued work to provide quality care to our members.

¹ Availity LLC is a multi-payer joint venture company. Visit availity.com to register.