

## Tips for Provider-Administered Drugs Serviced by Magellan Rx Management

As you know, the first of the year is typically busy with member health insurance plan changes and increases in prior authorization requests. To help you during this busy time of year, here are a few tips for provider-administered drugs that are serviced by Magellan Rx Management on our behalf.

### Tips for Provider-Administered Drugs Serviced by Magellan Rx Management

- If a member's treatment plan changes during any point within the authorized timeframe due to **dose or frequency increases** (e.g., Aloxi given more often to a patient due to a new chemotherapy regimen), remember to call Magellan Rx Management at (800) 424-4947 to update the authorization for the drug. This will prevent claim denials and additional administrative work for your staff.
- Make sure your staff has access to the Magellan Rx Management portal. Your staff can visit the Magellan Rx website at [ih.magellanrx.com](http://ih.magellanrx.com) and complete the following steps to register:
  1. Click on the **"New Access Request – Provider"** link on the right hand side of the home page under **"Quick Links."**
  2. Select **"Contact Us"** and complete the required fields noted with a red asterisk (\*) and click **"Send."**
  3. Magellan Rx Management will respond to you within two business days with a username, temporary password, and website quick start guide.
- For authorizations that need to be renewed, you can call the Magellan Rx Management call center at (800) 424-4947 or renew them electronically through the Magellan Rx Management online portal at [ih.magellanrx.com](http://ih.magellanrx.com).

You can find a list of buy-and-bill drugs serviced by Magellan Rx Management on the Florida Blue website at [floridablue.com](http://floridablue.com) by referring to the [Medical-Specialty Pharmacy Drugs Requiring Prior Auth](#) guide. In the medication chart on page four, you'll find drugs marked with an "X" in the PADP (Provider-Administered Drug Program) column. These drugs are reviewed by Magellan Rx Management to determine member benefits and authorization requirements.

### Enhancements

**The Magellan Rx Management online portal now accepts electronic documentation.** This means your staff can upload documents to the Magellan Rx Management portal instead of faxing documents required for certain authorization reviews. This will save your staff time, expedite determinations, and help our members, your patients, get faster access to their medications.

### More Information

For details about our provider administered drug program, please refer to the *Manual for Physicians and Providers* on our website at [floridablue.com](http://floridablue.com); select Providers (top of the page), and then Provider Manual.