



An Independent Licensee of the
Blue Cross and Blue Shield Association

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Case Management Helps Members Navigate the Health Care System

Florida Blue has complex case management and case management services to help members, families and caregivers with serious and long-term health problems. By finding problems early, Florida Blue has the opportunity to better help with cost-effective, quality care. The services are voluntary and are offered at no additional cost.

If you have any questions about health care services, treatments or need help navigating the health care system, call 800-955-5692 and choose option 3 (option 2 for the Federal Employee Program®.)