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Blue Cross and Blue Shield Association

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## CareCalc Retires in December Have You Tried the New Patient Cost Estimator, Yet?

Have you started using our new Patient Cost Estimator (PCE) on [availity.com](http://availity.com) to look up estimated care costs for your patients? We encourage you to start today because it will replace CareCalc in Availity<sup>®1</sup> in December.

### New features

Our new PCE helps you have a better online experience. The design of the tool makes it easier to see and read cost estimates and offers a more streamlined workflow.

With the PCE, you can calculate a patient's financial responsibility for a visit.

New functions include:

- As you enter procedure codes, PCE will automatically search for the code. Simply select the code you need from a drop-down list. After receiving results, you can easily edit your search without submitting a new query.
- If you don't know the procedure code, you can also search by description.
- Pre-populated drop-down lists for Primary Diagnosis Codes and Place of Service will prevent invalid entries.

As with CareCalc, PCE allows you to submit a quick claim for real-time adjudication to Florida Blue from the results page.

### Learn more

The PCE has been available to Florida Blue providers since May. If you haven't already, please start using PCE before CareCalc retires in December.

You can watch the [PCE demo](#) for more information. You can always find help by logging in to [Availity.com](http://Availity.com). Then choose Help & Training | Find Help >> Contents >> Patient Cost Estimator. This [Provider Bulletin](#) includes answers to frequently asked questions.

For technical assistance with PCE, call Availity client services at 800-AVAILITY (800-282-4548). For support with a PCE result, contact the Florida Blue Provider Contact Center at 800-727-2227.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information, visit [availity.com](http://availity.com).  
900-4230-1119