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Blue Cross and Blue Shield Association

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New Availity Claims Status Tool Coming in February

To make it easier for you to do business with us, we are replacing the Claims Reconciliation Tool (CRT) in Availity^{®1} with the new Claim Status tool effective February 27, 2019.

The Claim Status tool offers these value-added features:

- Reusable search criteria – up to 10 unique searches
- Results available in list or detail view
- Review patient's eligibility on the date of service
- Download, save or print search results in Excel or in PDF

In addition to these features, the Claim Status tool offers a Record Receipt function to help track your medical documentation. This new feature provides a summary of the attachment submitted, including: Claim Number, Receipt Date, Provider ID, Description and Status. From the Medical Records Information Screen on availity.com, go to *Actions > Request Records* and search by Claim Number or Provider ID and Contract Number.

Is Your Office Ready?

Those who have access to the CRT in the Availity portal will have access to the Claim Status tool. To get started, [log in](#) to Availity; select *New Claim Status* under the Claims menu in the top navigation bar.

If you need help using the new Claim Status tool, call Availity at 800-AVAILITY.

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity's website at availity.com.