

## COVID-19 Provider Billing Guidelines

In response to the coronavirus disease (COVID-19), we've established billing code guidelines for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program<sup>®</sup> (FEP) and Truli for Health lines of business. To ensure proper, timely reimbursement, please submit claims using the following guidelines. All claims billed by a provider must effectively meet the accepted standard of care for the condition being treated **Note:** *Please check these guidelines often as they will be updated on a regular basis.* These remain in effect until further notice.

Service	HCPCS / CPT / Diagnosis Codes	Place of Service	Provider Type Able to Bill	Provider Participation Status	Effective Date	Applies to the following lines of business			
						All	Commercial / ACA	Medicare Advantage	FEP
FDA approved molecular/antigen lab tests for COVID-19 will be covered at \$0 cost share for the member	U0002 U0003 U0004 87426 87428 87635 87636 0240U 0241U G2023 G2024  <b>HCPC:</b> 0202U	Off Campus Outpatient Hospital (19) On Campus Outpatient Hospital (22) Independent Laboratory (81) Office (11)  <b>Reminder:</b> Refer your Florida Blue patients to an in-network lab for services according to their contract benefits. Quest Diagnostics is our preferred lab provider.	Hospital  Laboratory	Participating and Non-Participating Providers	02/02/2020	✓			FEP will waive member cost share when billed with diagnosis codes <b>U071 or Z20822</b> (with non-surgical covered services)

<sup>3</sup>Availity, LLC is a multi-payer joint venture company. For more information or to register, visit [availity.com](http://availity.com).

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FDA approved lab tests for COVID-19 will be covered at \$0 cost share for the member	0223U 0225U	Off Campus Outpatient Hospital (19) On Campus Outpatient Hospital (22) Independent Laboratory (81)  <b>Reminder:</b> Refer your Florida Blue patients to an in-network lab for services according to their contract benefits. Quest Diagnostics is our preferred lab provider.	Hospital  Laboratory	Participating and Non-Participating Providers	02/02/2020	✓			FEP will waive member cost share when billed with diagnosis codes <b>U071 or Z20822</b> (with non-surgical covered services)
FDA approved serology/anti-body lab tests for COVID-19 will be covered at \$0 cost share for the member	86328 86408 86409 86413 86769 0224U 0226U  <b>H CPC:</b> C9803	Off Campus Outpatient Hospital (19) On Campus Outpatient Hospital (22) Independent Laboratory (81)  <b>Reminder:</b> Refer your Florida Blue patients to an in-network lab for services according to their contract benefits. Quest Diagnostics is our	Hospital  Laboratory	Participating and Non-Participating Providers	03/15/2020	✓			FEP will waive member cost share when billed with diagnosis codes <b>U071 or Z20822</b> (with non-surgical covered services)

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		preferred lab provider.							
<p>\$0 member cost share for office visit and related services during a visit that results in an order for the COVID-19 test through the federal public health emergency.</p> <p><b>Note:</b> Cost share waiver for COVID-19 treatment expired on 08/31/2021.</p> <p>We continue to work with our self-funded groups to determine how they want us to administer their benefits.</p>	<p><b>Diagnosis Codes:</b> B97.29 Z03.818 Z20.822 Z20.828 U07.1</p> <p><b>CPT Codes:</b> 99000, 99001 E&amp;M codes as appropriate</p> <p>CS Modifier</p>	<p>Office (11) Urgent Care (20) ER (23) Mobile Unit (15)</p> <p>Other places of service as appropriate</p> <p><b>Reminder:</b> Refer your Florida Blue patients to an in-network lab for services according to their contract benefits. Quest Diagnostics is our preferred lab provider.</p>	<p>Primary Care Providers</p> <p>Specialists</p> <p>Emergency Room</p> <p>Urgent Care</p> <p>Convenient Care Clinics</p> <p>Mobile Units</p> <p>Walk-In Clinics</p>	Participating and Non-Participating Providers	03/18/2020	✓			FEP will waive member cost share when billed with diagnosis codes <b>U071 or Z20822</b> (with non-surgical covered services)

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						All	Commercial / ACA	Medicare Advantage	FEP
<p>Coverage for virtual visits at the member's current cost share.</p> <p>For SAO Group, the cost share will be waived for members effective 03/26/2020 to 08/31/2021.</p> <p>We continue to work with our self-funded groups to determine how they want us to administer their benefits.</p> <p>See below for GatorCare health plans<sup>3</sup>.</p>	<p>99201-99215</p> <p>99441-99443 (State Group excluded)</p> <p>Need to be billed with a GT or 95 modifier</p>	<p>Telehealth (02)</p>	<p>Primary Care Providers</p> <p>Specialists</p> <p>Urgent Care Centers</p> <p>Convenient Care Clinics</p>	<p>Participating only</p>	<p>03/15/2020</p> <p>(State Group 03/26/2020)</p>		<p>✓</p>		

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The member's current cost share for virtual visits will be waived for dates of service from 6/1/2020 until CMS directs otherwise.	99201-99215  Need to be billed with a GT or 95 modifier	The place of service should be the regular place of service as if you saw the patient in-person  Telehealth (02)	Primary Care Providers	Participating only	03/15/2020  Expired 08/31/2021. Normal cost share applies.			✓	
The member's current cost share for virtual visits will be waived for dates of service from 6/1/2020 to 08/31/2021.  For SAO Group, the cost share will be waived for members effective 03/26/2020 to 08/31/2021.  We continue to work with our self-funded	Various Behavioral Health codes <sup>1</sup>  Rev Code 0905 w/HCPC S9480  Rev Code 0906 w/HCPC H0015  Rev Code 0912 or 0913 w/HCPC S0201 or H0035  Need to be billed with a	Telehealth (02)  The place of service should be the regular place of service as if you saw the patient in-person (for facilities)	Florida Blue and New Directions Contracted Behavioral Health Providers and Outpatient Facilities	Participating only	03/15/2020  (State Group 03/26/2020)  Expired 08/31/2021. Normal cost share applies.		✓		

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						All	Commercial / ACA	Medicare Advantage	FEP
groups to determine how they want us to administer their benefits. See below for GatorCare health plans <sup>3</sup> .	GT or 95 modifier								
The member's current cost share for virtual visits will be waived for dates of service from 6/1/2020 to 08/31/2021.	<p>Various Behavioral Health codes<sup>1</sup></p> <p>Rev Code 0905 w/HCPC S9480</p> <p>Rev Code 0906 w/HCPC H0015</p> <p>Rev Code 0912 or 0913 w/HCPC S0201 or H0035</p> <p>Need to be billed with a GT or 95 modifier</p>	<p>The place of service should be the regular place of service as if you saw the patient in-person</p> <p>Telehealth (02)</p>	Florida Blue and New Directions Contracted Behavioral Health Providers and Outpatient Facilities	Participating only	<p>03/15/2020</p> <p>Expired 08/31/2021. Normal cost share applies.</p>			✓	

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<p>Coverage for virtual visits at the member's current cost share</p> <p>For SAO Group, the cost share will be waived for members effective 03/26/2020 to 08/31/2021.</p> <p>We continue to work with our self-funded groups to determine how they want us to administer their benefits.</p> <p>See below for GatorCare health plans<sup>3</sup>.</p>	<p>Home Health and Therapy procedures as appropriate</p> <p>Need to be billed with a GT or 95 modifier</p>	<p>Telehealth (02) Home (12)</p>	<p>CareCentrix Home Health Contracted Providers</p>	<p>Participating only</p>	<p>03/15/2020</p> <p>(State Group 03/26/2020)</p>		<p>✓</p>		

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Coverage for virtual visits at the member's current cost share.	Home Health and Therapy procedures as appropriate  Need to be billed with a GT or 95 modifier	The place of service should be the regular place of service as if you saw the patient in-person  Telehealth (02)	CareCentrix Home Health Contracted Providers	Participating only	03/15/2020			✓	
Coverage for virtual visits at the member's current cost share.  For SAO Group, the cost share will be waived for members effective 03/26/2020 to 08/31/2021.  We continue to work with our self-funded groups to determine how	Various Physical, Speech and Occupational Therapy codes as appropriate <sup>2</sup>  Need to be billed with a GT or 95 modifier  Revenue Code 780 along with Various Physical Therapy, Speech	Telehealth (02)  The place of service should be the regular place of service as if you saw the patient in-person (Facilities)	CareCentrix Home Health Contracted Providers  Qualified Health Care Professionals in PT, OT or ST  Hospital	Participating only	03/15/2020  (State Group 03/26/2020)		✓		

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they want us to administer their benefit.  See below for GatorCare health plans <sup>3</sup> .	Therapy and Occupational Therapy codes as appropriate <sup>2</sup>								
Coverage for virtual visits at the member's current cost share	Various Physical, Speech and Occupational Therapy codes as appropriate <sup>2</sup>  Need to be billed with a GT or 95 modifier	The place of service should be the regular place of service as if you saw the patient in-person  Telehealth (02)	CareCentrix Home Health Contracted Providers  Qualified Health Care Professionals in PT, OT or ST  Hospital	Participating only	03/15/2020			✓	
Coverage for virtual visits at the member's current cost share.  For SAO Group, the cost share will be waived for members effective	Nursing Home Virtual Visit  99307-99310 99304-99306  Need to be billed with a GT or 95 modifier	Telehealth (02) Skilled Nursing Facility (31) Nursing Facility (32)	Primary Care Providers  Specialists  Nursing Facilities	Participating only	03/15/2020  (State Group 03/26/2020)		✓		

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03/26/2020 to 08/31/2021.  We continue to work with our self-funded groups to determine how they want us to administer their benefits.  See below for GatorCare health plans. <sup>3</sup>									
Coverage for virtual visits at the member's current cost share.	Nursing Home Virtual Visit  99307-99310 99304-99306  Need to be billed with a GT or 95 modifier	The place of service should be the regular place of service as if you saw the patient in-person  Telehealth (02)	Primary Care Providers  Specialists  Nursing Facilities	Participating only	03/15/2020			✓	
Annual Wellness Exam Virtual Visit	99381-99397  Need to be billed with a GT or 95 modifier	Telehealth (02)	Primary Care Providers  Specialists	Participating only	03/15/2020  (State Group 03/26/2020)		✓		

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See below for GatorCare health plans. <sup>3</sup>									
Annual Wellness Exam Virtual Visit	G0438 G0439  Need to be billed with a GT or 95 modifier	The place of service should be the regular place of service as if you saw the patient in-person  Telehealth (02)	Primary Care Providers  Specialists	Participating only	03/15/2020			✓	

<sup>1</sup> List of Commercial / ACA / Medicare / Behavioral Health Codes:

80305-80307  
 90785  
 90791-90792  
 90832-90840, 90846-90849, 90853, 90867-90879, 90885  
 96116, 96121, 96125, 96130-96139, 96146, 96150-96158, 97151-97158  
 99201-99205, 99211-99215, 99217-99226, 99231-99236, 99238, 99239, 99241-99245, 99251-99255, 99281-99285  
 99304-99310, 99315-99316, 99318, 99324-99328, 99334-99337, 99341-99345, 99347-99350, 99354-99355  
 99404  
 0362T  
 0373T  
 0374T

<sup>2</sup> List of Physical Therapy / Speech Therapy / Occupational Therapy / Dietician Health Codes:

97161-97168  
 97110  
 97116  
 97530  
 97112  
 97535  
 92507  
 92521-92524

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92526  
96105  
97129-97130  
G2061-G2063 (Medicare Advantage Only)  
G0108 (Medicare Advantage Only)

<sup>3</sup>Effective January 1, 2021, GatorCare **no longer covers** virtual visits under the health plan unless it is with a UF Health provider. (Exception: UF Graduates Assistant group 78358 allows virtual visits with participating New Directions Behavioral Health providers.)

## Questions and Answers

### What if I ordered the kit to test my patient?

The testing kit does not constitute billing the procedure code. Please include the E&M code to represent the face-to-face visit and the collection of the specimen.

### What if an actual laboratory is performing the test?

Please bill the claim with CPT code 87635/HCPSC U0002 to represent the test. **Note:** This would not normally be billed by physicians or urgent care centers.

### What if I am awaiting the results of a COVID-19 test?

Please submit the claim to Florida Blue as soon as possible with the applicable COVID-19 diagnosis code for the detection of the virus. If the test comes back with a positive result, please submit a corrected claim with diagnosis code B9729 or U071.

### For the COVID-19 test, what procedure codes should I bill with?

When performing and analyzing the COVID-19 test, use the applicable procedure codes: U0001, U0002, U0003, U0004, G2023, G2024, 0223U, 87635 and 87426.

### For the COVID-19 test, what place of service should I bill with?

For procedure codes U0001, U0002, U0003, U0004, 0223U, 0225U, 87635, and 87426 performed onsite, bill with place of service Office (11), Off Campus Outpatient Hospital (19), On Campus Outpatient Hospital (22) and Independent Laboratory (81).

### For the COVID-19 serology test, what procedure codes should I bill with?

When performing and analyzing the COVID-19 test onsite, use the applicable procedure codes: 86328, 86408, 86409, 86769, 0224U and 0226U. The antibody test must be medically necessary and ordered by a Physician or Qualified Health Professional. If the antibody test is billed with a surgery, the antibody test will be reimbursed within the cost of the surgery.

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### For the COVID-19 test, what place of service should I bill with?

For procedure codes U0001, U0002, U0003, U0004, 0223U, 0225U, 87635, and 87426 performed onsite, bill with place of service Office (11), Off Campus Outpatient Hospital (19), On Campus Outpatient Hospital (22) and Independent Laboratory (81).

### For the COVID-19 serology test, what procedure codes should I bill with?

When performing and analyzing the COVID-19 test onsite, use the applicable procedure codes: 86328, 86408, 86409, 86769, 0224U and 0226U. The antibody test must be medically necessary and ordered by a Physician or Qualified Health Professional. If the antibody test is billed with a surgery, the antibody test will be reimbursed within the cost of the surgery.

### How do I bill for a specimen collection?

- For an in-office visit, bill with procedure code 99211 if there is no physician or qualified health professional involvement; or 99212 or greater if a physician or qualified health professional is involved. Please do not bill a modifier (including 26) with the test code for the specimen collection (U0001, U0002, U0003, U0004 and 87635).
- For homebound or inpatient (not in a hospital), bill procedure code G2023.
- For skilled nursing facility and home health agencies, bill procedure code G2024.
- For outpatient facility, bill procedure code HCPC C9803.

### How do I bill for pre-procedure COVID-19 testing?

- Florida Blue will cover pre-procedure testing when the testing is conducted as part of the normal pre-procedure work-up using a 3-hour test. For procedures that include pre-procedure testing, reimbursement will be included in the global fee for the procedure. It is Florida Blue's expectation that pre-procedure testing will be performed within 24 hours of the procedure whenever possible. *Per official coding guidelines providers should submit ICD-10 code Z20.822 for the testing.*

### Are CPT 99000 and 99001 reimbursed separately for specimen collection?

If your fee schedule includes payment for specimen collection with no E&M service, you will be reimbursed for the specimen collection.

### How do facilities bill for off-campus testing?

For facilities that are operating COVID-19 testing in a separate location from the main facility location (e.g. parking lots, parks, football stadiums), the National Uniform Billing Committee (NUBC) recommends that the facility submit a Hospital Outpatient Type of Bill (013x) using the facility's main address and National Provider Indicator (NPI) with a Disaster Related (DR) condition code as directed above. The DR condition code would flag that the outpatient claim is a COVID-19 testing site.

### Should we use the "DR" condition code?

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To continue to track COVID-19-related care, the NUBC recommends that institutional claims for COVID-19 diagnosis or treatment should include:

- The “DR” (disaster related) condition code, which is designed to identify claims that are or may be impacted by specific policies related to a national or regional disaster/emergency.
- One of the following diagnosis codes, as included in the [interim ICD-10-CM Guidelines for Coding and Reporting](#):
  - B97.29 (other coronavirus as the cause of disease classified elsewhere) for services provided before April 1, 2020.
  - U07.1 (COVID-19) for services provided on or after April 1, 2020.
  - Z03.818 (encounter for observation for suspected exposure to other biological agents ruled out).
  - Z20.828 (contact with and (suspected) exposure to other viral communicable diseases).
- An appropriate service date. The “DR” condition code should be used for COVID-19 related care occurring since January 27, 2020. This is the date the Department of Health and Human Services declared coronavirus as a federal public health emergency.

### What if the COVID-19 test is part of an inpatient stay?

The member cost share will be waived for the COVID-19 testing procedure. The additional procedure codes will apply the standard cost share when billed with an inpatient place of service (21).

### What if the COVID-19 test is part of an outpatient stay?

The member cost share will be waived for the COVID-19 testing procedure. The additional procedure codes will apply the standard cost share when billed with an outpatient place of service (22).

### What services are covered for virtual visits for State Group members?

The State is offering telemedicine benefits for State employees during the COVID-19 pandemic for the length of the Governor’s Executive Order. We have implemented Teladoc (in-network only) and virtual visits (in-network and out-of-network) at \$0 cost share for the member effective March 26, 2020. For State Group members, providers must include both visual and audio components when providing services for the virtual visit to be covered. Audio-only services are not covered for State Group members. **Note:** Expired 08/31/2021.

### Is Florida Blue covering occupational, physical and speech therapy virtual services during the COVID-19 pandemic?

OT, PT and ST visits are available through virtual visits with in-network providers. Florida Blue will reimburse these virtual visits provided by qualified health care professionals through interactive technology. Benefits will be processed in accordance with the member’s plan. This change is effective for dates of service beginning March 15 until further notice. Reimbursable codes are limited to the specific set of OT, PT and ST therapy codes shown above.

### Is Florida Blue covering audio-only virtual visits, if video capability is not available?

- CMS is temporarily allowing audio-only visits if video capability is not available. Visits provided consistently with CMS guidelines will be covered for Medicare Advantage members.
- Florida Blue is temporarily allowing audio-only virtual visits if video capability is not available. Audio-only virtual visits provided consistently with virtual visit billing guidelines will be covered for Commercial / Affordable Care Act (ACA) members. **Note:** The State Group will not

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cover audio-only virtual visits. Please refer to the member's benefit plan on their insurance card. **Update:** Through the Florida State of Emergency audio-only virtual visits were allowed. It is the provider's responsibility for assuring they have satisfied all applicable coding and/or licensure requirements prior to submitting a claim.

### What testing codes are eligible for an Urgent Care Center to bill?

For procedure codes, 87426, 87428, U0003-U0005, bill with place of service Urgent Care Center (20) and a COVID-19 diagnosis code: B97.29, Z03.818, Z20.822, Z20.828, U07.1.

**Note:** These guidelines may not apply to certain members who are covered through self-insured administrative services only (ASO) plans or members of other Blue Cross and/or Blue Shield Plans who may access our provider networks through the BlueCard® program. Remember to ask your patients for a copy of their member ID card at each visit and verify eligibility and benefits electronically through Availity<sup>®3</sup> at [availity.com](https://www.availity.com).

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