

## ***Gear Up Now for 2020 Prior Authorizations*** **Use CoverMyMeds to Submit Retail Pharmacy Requests**

It's not uncommon for prescribers to see a significant increase in the number of prescriptions requiring prior authorizations (PAs) during January and February due to changes in prescription coverage, formulary modifications and renewal requirements in the new benefit year.

Prime Therapeutics, our pharmacy benefit manager, offers electronic prior authorization (ePA) services through CoverMyMeds. This free ePA portal allows you to find, complete and submit PA requests for medications under the pharmacy benefit for retail drugs.

### **Benefits of Using CoverMyMeds**

- A one-stop shop for prior authorizations – you can submit PA requests for retail drugs electronically from one location. In fact, CoverMyMeds can link accounts by forming a group so that everyone who handles PAs in your office has access to the same requests.
- It eliminates the need to complete and fax paper forms to Prime Therapeutics, reducing administrative waste so you can spend more time with patients.
- Access up-to-date information on the status of each PA request you have submitted.
- Dedicated CoverMyMeds experts are available by phone or live chat to help you with your requests.

### **How to Get Started**

Create a free account with [CoverMyMeds](#) today. You can also call CoverMyMeds at **866-452-5017**. By signing up now, you and your staff can make sure everything is ready to go when PA season kicks off.

### **Frequently Asked Questions**

- 1. Why should I do this? I usually fax my prior authorizations.**  
Submitting a PA electronically is not only fast and easy, you can see exactly where your request is in the approval process.
- 2. For which members can I submit electronic PAs?**  
You may submit ePAs for Florida Blue Medicare and commercial members. This does not include your patients covered by the Federal Employee Program®, the State of Florida group or other self-insured groups with a pharmacy benefit manager other than Prime Therapeutics.
- 3. Is there a cost to this?**  
No, submitting ePAs is a free service to our participating providers.
- 4. Does this apply to self-administered specialty drugs covered under the pharmacy benefit?**  
Yes, PAs via CoverMyMeds include reviews for self-administered specialty drugs, but **only** if you want to use Alliance Rx Walgreens Prime to dispense. A list of self-administered specialty drugs that require prior authorization can be found in the

[Medication Guide](#). Note that CoverMyMeds should not be used for specialty drugs intended to be dispensed by CVS Caremark Specialty Pharmacy.

5. **Can I use CoverMyMeds for PA requests for prescriptions beyond the seven-day supply limit for short-acting opioid analgesics?**  
Yes, CoverMyMeds is our preferred method of receiving PAs for your opioid prescriptions and other retail pharmacy prescriptions requiring PAs.
6. **Does this apply to buy and bill drugs (drugs that are administered and supplied by the physician or facility)?**  
No, prior authorization for these drugs should continue to be obtained from Florida Blue or MagellanRx Management. Refer to the [Medical Pharmacy Prior Authorization Lists and Utilization Management program](#) details in the [Manual for Physicians and Providers](#).
7. **Are physician-administered drugs ordered by a specialty pharmacy for shipment to the physician's office included in the retail drug authorization request process with CoverMyMeds?**  
No. These services are not included in the retail pharmacy process and should be coordinated with the specialty pharmacy that is dispensing the drug.
8. **Where can I submit my electronic prior authorization requests?**  
There are several ways you can access the CoverMyMeds portal to submit your requests:
  1. [Prior Authorization Program Information](#) on floridablue.com
  2. [Medical & Pharmacy Policies and Guidelines](#) on floridablue.com
  3. [CoverMyMeds](#)
9. **How do I get started?**  
Log in or create a free account with CoverMyMeds today at [covermymeds.com/main/partners/floridablue/](https://covermymeds.com/main/partners/floridablue/)
10. **Where do I find more information?**  
Please refer to the helpful information at [covermymeds.com/main/support](https://covermymeds.com/main/support). In addition to materials you receive from Florida Blue regarding CoverMyMeds, you may also receive marketing materials directly from CoverMyMeds, including emails, letters and postcards.

If you have questions about this information or need help getting started, please call CoverMyMeds at **866-452-5017**.