

# Bluemail



September 11, 2020

## For Florida Blue and Truli for Health Providers

### COVID-19 SPECIAL ALERTS

#### COVID-19 Update as of September 11, 2020

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program<sup>®</sup> (FEP) and Truli for Health lines of business. **Dates are extended per the Florida State of Emergency order and for authorizations/prior approvals for post-acute care.** We will keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

#### COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select *COVID-19 Provider Billing Guidelines*.

### BILLING AND CODING

#### Earn CEUs with Our Free On-Demand Webinars

To help make it easier for providers to satisfy [ICD-10 requirements](#) and [code for chronic conditions in medical records](#), we offer free, on-demand webinars detailing how to support diagnoses and meet guidelines. These courses are eligible for 1.5 continuing education unit credits (CEUs).

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.