



October 24, 2019

ADMINISTRATIVE

Commercial Care Management has New Telephone Number

Our Care Management team has a new phone number for commercial lines of business. [Learn more>>](#)

BILLING AND CODING

New Patient-Driven Payment Model for Skilled Nursing Facilities Effective October 1

The Centers for Medicare & Medicaid Services' new Patient-Driven Payment Model (PDPM) for skilled nursing facilities became effective October 1, 2019. For discharges on or after this date, remember to use the new PDPM Health Insurance Prospective Payment System codes. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

Members Encouraged to Complete Breast and Cervical Cancer Screenings

Blue Cross and Blue Shield Federal Employee Plan[®] (FEP) members who are due for breast and/or cervical cancer screenings are receiving our [postcard](#) in early November reminding them of the importance of completing this preventive care. If your patients mention this cancer screening outreach, please encourage them to schedule their needed screenings. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Antibiotic Awareness Week is November 11-18, 2019

For one week in November, organizations and providers can focus on raising awareness on the appropriate use of antibiotics and reducing the threat of antibiotic resistance. The Centers for Disease Control and Prevention has many resources and a toolkit to assist providers in raising awareness. [Learn more>>](#)

2020 HEDIS Documentation and Coding Guides Available

A complete line-up of documentation and coding guides containing 2020 HEDIS^{®1} measures are available to help you close care gaps:

[2020 Comprehensive HEDIS Documentation and Coding Guide](#)

[2020 HEDIS Documentation and Coding Guide-Adult](#)

[2020 HEDIS Documentation and Coding Guide-Pediatric](#)

[2020 HEDIS Documentation and Coding Guide-Behavioral Health](#)

SELF-SERVICE TOOLS

They're Here! PPO Rosters Now Available in the New Provider Portal

Your PPO patient rosters are now available in our **new** provider portal located in the Florida Blue Payer Space on [availity.com](#). This portal is where you manage your commercial and Medicare Advantage patients within each distinct platform: **ProviderVista** for Florida Blue commercial patients and **Florida Blue Medicare provider platform** for Florida Blue Medicare Advantage patients. [Learn more>>](#)

Patient Cost Estimator Now Includes National Drug Codes

Now you can get estimates on items such as durable medical equipment and unlisted injectable drugs through the Patient Cost Estimator in Availity^{®2}. [Learn more>>](#)

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

² Availity LLC is a multi-payer joint venture company. To register or for more information, visit [availity.com](#).